

# HiPath 3000/5000 RSM HiPath 3000 V3.0 HiPath 4000 V1.0

# optiPoint 410

**Administrator Manual** 

# SIEMENS

Global network of innovation

# **Important Notes**



# Note! (for U.S.A and Canada only)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This product is a UL Listed Accessory, I.T.E., in U.S.A. and Canada.



The device conforms to the EU guideline 1999/5/EG, as attested by the CE mark.



This device has been manufactured in accordance with our certified environmental management system (ISO 14001). This process ensures that energy consumption and the use of primary raw materials are kept to a minimum, thus reducing waste production.

# **Safety Precautions**

# **For Your Safety**

The IP telephone optiPoint 410 complies with the European standard EN 60 950 which deals with the safety of information technology appliances including electronic office equipment. This device has been designed with safety in mind, thus protecting both individuals and objects.

There is always the danger of small objects being swallowed by young children. In the case of the optiPoint 410, this applies in particular to the connecting cord clip. Please make sure that such items are not accessible to children.

- Use only the enclosed power supply together with the special LAN cable.
- Never open the power supply enclosure.

# **Protection of the Telephone**

- The telephone must not be used in bathrooms, etc. as it is not splashproof.
- Before connecting or disconnecting the LAN cable or the headset cord, pull the power plug out of the plug receptacle first..

# **Location of the Telephone**

- The telephone should be operated in a controlled environment with an ambient temperature between 5 °C and 40 °C (40 °F and 104 °F).
- To ensure good handsfree talking quality (not available with optiPoint 410 entry/basic), the area in front of the microphone (front right) should be kept clear. The optimum handsfree distance is 20 in (50 cm).
- Do not install the telephone in a room where large quantities of dust accumulate; this can considerably reduce the service life of the telephone.
- Do not expose the telephone to direct sunlight or any other source of heat, as this is liable to damage the electronic equipment and the plastic casing.
- Do not operate the telephone in damp environments such as bathrooms.

# **Contents**

Important Notes	2
Safety Precautions. For Your Safety . Protection of the Telephone . Location of the Telephone.	<b>3</b> 3 3 3
General Information. About the Manual Product Identification. Echo Effect Notes and Symbols. Safety. Reference to operation steps Operating the telephone	<b>7</b> 7 7 8 8 8 8 9
Setting Up the Telephone	10 11 12 12 14 15 17
Administration       '         optiPoint 410 economy/standard.       '         Configurations       '         Diagnostics       '         Downloads/Uploads.       '         Restart       '         Error Messages       '         optiPoint 410 entry       '         Entering the administration area       '         Restart       '         Rest factory settings       '         Error Messages       '	<ol> <li>19</li> <li>20</li> <li>42</li> <li>46</li> <li>48</li> <li>49</li> <li>51</li> <li>51</li> <li>52</li> <li>52</li> <li>53</li> </ol>

#### Contents

Web-based Management Tool . General Preparation. General Information . Administrator settings . Download application . Download LDAP template . Diagnostics . Restart terminal . Change administrator password . The optiPoint 410 Display Module . LDAP configuration .	56 56 58 58 62 63 63 63 63 64 64
Alphabetical Reference	<b>68</b> 68 85
Administration scenarios	90
Setting up the FTP server Installation and configuration Check handset functionalities Start up not successful Check LAN connection Determine the software version Improve speech quality	90 91 92 92 92 92 93
Editors	94
Number Editor         Password Editor         Text Editor         IP Number Editor	94 94 95 96

Factory Default Settings	97
Standard value	. 97
Passwords Functions	. 99
Programmable Keys optiPoint 410 economy/standard	100
Key-Layout	100

# Data Visualisation (optiPoint 410 entry only) ... 101

Status Messages	101
Binary encoded ASCII table	101

Technical data102optiPoint 410 economy/standard102optiPoint 410 entry103
Operation Codes Summary
optiPoint 410 economy/standard
Configurations
Diagnostics
Further functions
optiPoint 410 entry 108
Administration area
Further functions
Menu structure 109
optiPoint 410 standard 109
optiPoint 410 economy 111
Index 114

# **General Information**

# **About the Manual**

The instructions within this manual will help you in administering and maintaining the optiPoint 410. The instructions contain important information for safe and proper operation of the optiPoint 410. Follow them carefully to avoid improper operation and get the most out of your multi-function telephone in a network environment.

These instructions describe administration through the operation of optiPoint 410. In addition, you can administer optiPoint 410 with the help of a web interface  $\rightarrow$  page 56 or through a deployment tool (see instruction on administration with deployment tool).

There is a separate manual for the operators. A quick reference guide contains a fast and reliable explanation corresponding to frequently used functions.

# **Product Identification**

The identification details of your telephone are given on the nameplate containing the exact product designation and serial number on the bottom of the base unit. Please have these ready whenever you call our service department because of trouble with or defects on the unit itself.

# **Echo Effect**

In some cases, while using the telephone you may hear an echo, which can be quite strong. This is not due to any design defect or other fault with your IP telephone, but caused by the other client.

For example, if the echo occurs during a teleconference, it may be that the loudspeakers and microphones need to be repositioned.

# **Notes and Symbols**

# Safety

Information that is important for preventing injury or damages is marked specially, as they are important instructions for correct use of the unit.



This symbol indicates a hazard. Failure to follow the instructions given may result in injury or in damage to the unit.



Key information important for the proper use of the unit is marked with this symbol.

# **Reference to operation steps**

The following symbols are used to indicate the different operation-related sequence descriptions:

- Operation of the optiPoint 410 entry.
- Operation of the optiPoint 410 economy/standard.
- Operation through the web-based management tool.

Step by Step	
	Operating the telephone
*	Lift the handset (off-hook).
Ţ	Replace the handset (on-hook).
<b>~</b>	Conduct a call.
	Enter a telephone number or code.
$\oplus$ or $\bigcirc$	Increase or reduce the value depending on the current operating mode.
	optiPoint 410 economy/standard
Continue? > 🗸	The option appears on the screen. Press the $\checkmark$ key to confirm your selection.
2=Configuration? >	Look for the select option. Press the $\bigcirc$ $\bigcirc$ keys, until the option appears on the screen.

## optiPoint 410 entry

Changing and viewing the configuration data in the optiPoint 410 entry is done by entering different reference numbers.

Then press the  $\checkmark$  key to confirm your selection.

For description of viewing data values on the LEDs of the optiPoint 410 entry see  $\rightarrow$  page 101.

# **Setting Up the Telephone**

This chapter describes how to connect the individual elements of the optiPoint 410 with each other ( $\rightarrow$  Installing the Telephone) and how to set up the optiPoint 410 ready for operation ( $\rightarrow$  Preparing for Operation).

# **Installing the Telephone**

## Connectors on the bottom of the telephone



optiPoint 410 entry



optiPoint 410 economy/standard

	entry	economy	standard	
1	Ethernet port for	LAN connection	(optional with Pol	_ <sup>1</sup> )
2	Handset connector			
3	Connector for a local power supply unit (optional <sup>1</sup> )			
4	-		Module connector	
5	-		Ethernet port for	PC
6	-		Headset connect	tor
7	-		Adapter 1	
8	-		Adapter 2	

1 Power over LAN:

If power is supplied over the LAN cable, no local power supply is required.

# **Starting up the optiPoint 410**



Only use **switches** in the LAN, to which the optiPoint 410 is connected. An operation at hubs can cause serious malfunctions in the hub and in the whole network.

The Western plugs of all cable connections must audibly snap into place.

- Plug the short end of the handset cable into the handset and the other end into the connector **7** at the bottom of the telephone and feed the cable through the guide channel in the base unit.
- Using the headset connector: Plug the jack of the headset cable into connector **6** at the bottom of the telephone and feed the cable through the guide channel in the base unit.
- Using optiPoint modules (**4**): Mount this device following the instructions in the installation guide (A31003-H8400-B934-\*-6ZD1).
- Using adapter (**7**, **8**): Mount this device following the instructions in the installation guide (A31003-H8400-B934-\*-6ZD1).
- Using a LAN connection to PC: Plug the jack of the connection cable into the connector **5** at the bottom of the telephone.

Only if power **not** supported by LAN:



- Use only the plug-in power supply unit fitting the optiPoint 410: – GER/IM: AUL:06D1284
  - GBR: AUL:06D1287
  - USA: AUL:51A4827
- Plug the plug-in power supply unit into the mains.
- Plug the connector **3** at the bottom of the telephone into the plug-in power supply unit.
- Plug the jack of the LAN cable into the connector **4** at the bottom of the telephone and connect the cable with LAN.
- Feed the cables through the relief on the back of the housing and fix them by means of the cable clip.

# **Preparing for Operation**

For the optiPoint 410 economy/standard, follow the sequence described below. The sequence for the optiPoint 410 entry is described from  $\rightarrow$  page 15.



The start up process sequence describes a standard case of configuration. Network configurations that deviate from the standard case may require additional entries.

# optiPoint 410 economy/standard

If problems are encountered during the initial start up, or if you have queries on individual specifications, the following chapters will be of help:

- For specialized information on the administration of the optiPoint 410 see "Alphabetical Reference"
   → page 68.
- o For descriptions of different configuration-related situations, see "Administration scenarios"
   → page 90.
- For error messages in the display of the optiPoint 410 see "Error Messages" → page 49.

#### Entering the administration area



Confirm to enter the Configuration Menu.

Enter admin password (default: **123456** → page 94).

Confirm.

	01=Network? > 🗸		•
	01=DHCP IP assign? >		(
	off? > 🗸		(
		-	
$\square$	02=Terminal IP addr.? >		(
	Change? > 🗸		(
	Ę	5	(
	V		(
	03=Terminal mask? > 🗸		(
	Change? > 🗸		(
	Į	)	(
	V		(
	00=End? > 🗸		(

## Only if no DHCP server:

Confirm. Confirm.

Confirm to **switch** the DHCP IP assign **off**. The change is displayed.

Choose and confirm.

Confirm.

Enter **IP address** of the **optiPoint 410** (to edit see  $\rightarrow$  page 96).

Confirm. The IP address is displayed.

Choose and confirm.

Confirm.

Enter **terminal mask** of the **optiPoint 410** (to edit see  $\rightarrow$  page 96).

Confirm. The terminal mask is displayed.

Choose and confirm to go to the top level of the configuration menu.



Troubleshooting

If the optiPoint 410 economy/standard does not function after making the described configuration, the failure can be attributed to peculiarities of the network environment.

More information on error detection is available in the "Start up not successful"  $\rightarrow$  page 92.

# optiPoint 410 entry

If problems are encountered during the initial start up, or if you have queries on individual specifications, the following chapters will be of help:

- For specialized information on the administration of the optiPoint 410 see "Alphabetical Reference"
   → page 68.
- For descriptions of different configuration-related situations, see "Administration scenarios"
   → page 90.
- For error messages in the display of the optiPoint 410 see "Error Messages" → page 49.

#### Entering the administration area



Press the keys simultaneously

Enter admin password (default: **123456**  $\rightarrow$  page 94).



Terminate the operation.

You are now in the **Administration Area** (all LEDs flash).

The top two function keys take over the following functions in this area:

# 1<sup>st</sup> Function key

Press key to make settings.

# 2<sup>nd</sup> Function key

Press key to view settings.



#### Other settings

All other settings of your optiPoint 410 entry must be made through the "**Web-based Management Tool**" → page 56.

Open the "System"page in your browser and enter the following parameters:

- PBX address  $\rightarrow$  page 74
- Participant No. → page 82
- Participant password → page 82
- System type → page 82

Confirm your entries and start the telephone:

Press key.



Enter the code.

Confirm the entry.

After the start, the telephone is silent and you can make the other settings  $\rightarrow$  page 51.

# **Error handling**

If the optiPoint 410 entry does not function after making the described configuration, the failure can be attributed to peculiarities of the network environment. More information on error detection is available in the "Start up not successful"  $\rightarrow$  page 92.

# Administration

The following pages describe how to make administration settings for the optiPoint 410 in a HiPath 3000/5000 / HiPath 4000 system.

There are different ways to make settings:

- Locally on the telephone:
  - optiPoint 410 economy/standard → page 19
  - optiPoint 410 entry → page 51
- Remote maintenance through LAN:
  - Web-based Management Tool  $\rightarrow$  page 56.
  - Deployment Tool (for further information see "Administration Manual Deployment Tool").

A few functions of the optiPoint 410 Display Module are administered directly on the Display Module  $\rightarrow$  page 64.

The execution of the configuration and diagnostics jobs described below require good knowledge of network technology as well as of network protocols, and they are normally carried out by network administrators. For your support you will find some background information in the chapter "Alphabetical Reference",  $\rightarrow$  page 68.

The administration of an optiPoint 410 (locally or through remote maintenance) is possible only if no conversation is being conducted over this telephone.

# optiPoint 410 economy/standard

hoptiPoint 410 economy, the menu numbers deviate partially from the representation given here.

In this context, see the menu structure of optiPoint 410 economy  $\rightarrow$  page 111.

#### Access to the Administration Menu



If you are in the Administration Menu, then the optiPoint 410 cannot be accessed ("offline").

All configuration and diagnostic operations are protected against illegal accesses by the Administrator password.

#### Press keys simultaneously.

Confirm to start the phone.

Choose and confirm to enter the Configuration Menu.

Choose and confirm to enter the Diagnostics Menu.

Enter admin password (default: **123456** → page 94).

✓ Confirm.

The first entry of the selected menu is displayed.

		1	0	3
	03=Start Phone?		>	$\checkmark$
	01=Configuration?		>	$\checkmark$
				or
$\mathbf{D}$	02=Diagnostics?		>	$\checkmark$
				R.

Step by Step	
	Configurations
	DHCP IP Assignment
	For detailed information see $ ightarrow$ page 71.
	Enter "Administration Menu" and go to the Configuration Menu $\rightarrow$ page 19.
01=Network? > 🗸	Confirm.
01=DHCP IP assign? >	Confirm.
Off? > 🗸	Confirm.
) On? > 🗸	Confirm.
	The change is displayed.
	Terminal IP Address
	For detailed information see $ ightarrow$ page 82.
	Enter "Administration Menu" and go to the Configuration Menu $\rightarrow$ page 19.
01=Network? > 🗸	Confirm.
▶ 02=Terminal IP addr.? > ✓	Choose and confirm.
6	Enter IP address (to edit see $ ightarrow$ page 96).
$\checkmark$	Confirm. The change is displayed.
	Terminal Mask
	For detailed information see $ ightarrow$ page 82.
	Enter "Administration Menu" and go to the Configuration Menu $\rightarrow$ page 19.
01=Network? > 🗸	Confirm.
▶ 03=Terminal mask? > ✓	Choose and confirm.
	Enter IP address (to edit see $ ightarrow$ page 96).
$\checkmark$	Confirm. The change is displayed.

# Step by Step 01=Network? > $\checkmark$ 04=Default route? > $\checkmark$ Ģ $\checkmark$ 01=Network? > $\checkmark$ > 05=IP Routing? ۷ $\checkmark$ 01=Route 1? > $\checkmark$ or 02=Route 2 > $\checkmark$ 01=IP route? $\checkmark$ > 6 $\checkmark$ 02=Gateway ? $\checkmark$ > R $\checkmark$ • 03=Mask ? $\checkmark$ > ß $\checkmark$

# **Default Route**

For detailed information see  $\rightarrow$  page 70.

Enter "Administration Menu" and go to the Configuration Menu  $\rightarrow$  page 19.

Confirm.

Choose and confirm.

Enter IP address (to edit see  $\rightarrow$  page 96).

Confirm. The change is displayed.

# **IP Routing**

For detailed information see  $\rightarrow$  page 75.

Enter "Administration Menu" and go to the Configuration Menu  $\rightarrow$  page 19.

Confirm.

Choose and confirm.



Choose and confirm.



Enter IP address (to edit see  $\rightarrow$  page 96).

Confirm. The change is displayed.

Choose and confirm.

Enter IP address (to edit see  $\rightarrow$  page 96).

Confirm. The change is displayed.

Choose and confirm.

Enter IP address (to edit see  $\rightarrow$  page 96).



01=Network? >	$\checkmark$
06=QoS? >	$\checkmark$
04=L2 Voice? >	$\checkmark$
	<b>P</b> 7
	$\overline{\checkmark}$
01=Network? >	$\checkmark$
06=QoS? >	$\overline{\mathbf{V}}$
05=L2 Signalling? >	$\overline{\checkmark}$
	<b>P</b> .
01-Notwork?	
06-L2 Default?	
	Ü
	$\checkmark$
	01=Network?       >         06=QoS?       >         04=L2 Voice?       >         06=QoS?       >         06=QoS?       >         05=L2 Signalling?       >         01=Network?       >         06=QoS?       >         06=L2 Default?       >

#### Layer 2 Voice

For detailed information see  $\rightarrow$  page 76.

Enter "Administration Menu" and go to the Configuration Menu  $\rightarrow$  page 19.

Confirm.

Choose and confirm.

Choose and confirm.

Enter value (to edit see  $\rightarrow$  page 94).

Confirm. The change is displayed.

## Layer 2 Signalling

For detailed information see  $\rightarrow$  page 76.

Enter "Administration Menu" and go to the Configuration Menu  $\rightarrow$  page 19.

Confirm.

Choose and confirm.

Choose and confirm.

Enter value (to edit see  $\rightarrow$  page 94).

Confirm. The change is displayed.

# Layer 2 Default

For detailed information see  $\rightarrow$  page 76.

Enter "Administration Menu" and go to the Configuration Menu  $\rightarrow$  page 19.

- Confirm.
- Choose and confirm.
- Choose and confirm.
- Enter IP address (to edit see  $\rightarrow$  page 96).
- Confirm. The change is displayed.

VLAN Method
For detailed information see $ ightarrow$ page 83.
Enter "Administration Menu" and go to the Configuration Menu $\rightarrow$ page 19.
Confirm.
Choose and confirm.
Choose and confirm.
Confirm.
Choose and confirm.
Confirm. The change is displayed.
VLAN ID
For detailed information see $\rightarrow$ page 83.
Enter "Administration Menu" and go to the Configura- tion Menu $\rightarrow$ page 19.
Enter "Administration Menu" and go to the Configura- tion Menu → page 19. Confirm.
Enter "Administration Menu" and go to the Configura- tion Menu → page 19. Confirm. Choose and confirm.
Enter "Administration Menu" and go to the Configura- tion Menu → page 19. Confirm. Choose and confirm. Confirm.
Enter "Administration Menu" and go to the Configura- tion Menu → page 19. Confirm. Choose and confirm. Confirm. Enter value (to edit see → page 94).
Enter "Administration Menu" and go to the Configura- tion Menu → page 19. Confirm. Choose and confirm. Confirm. Enter value (to edit see → page 94). Confirm. The change is displayed.
Enter "Administration Menu" and go to the Configura- tion Menu → page 19. Confirm. Choose and confirm. Confirm. Enter value (to edit see → page 94). Confirm. The change is displayed.

	LÆ
	Fc
	Er tic
01=Network? > 🗸	Сс
D7=Port mode? > 🗸	Cł
01=LAN port 1 mode >	Сс
Or 02=LAN port 2 mode? > ✓	Cł
10 Mbit/s half dup >	Сс
► 10 Mbit/s full dup > ✓	Cł
Or 100 Mbit/s half dup >	Cł
Or 100 Mbit/s full dup >	Cł
or	Cł



#### LAN Port Settings

For detailed information see  $\rightarrow$  page 77.

Enter "Administration Menu" and go to the Configuration Menu  $\rightarrow$  page 19.

Confirm.

Choose and confirm.

Confirm.

Choose and confirm.

Confirm.

Choose and confirm.

Choose and confirm.

Choose and confirm.

Choose and confirm.

The change is displayed.

# **DNS IP Address**

For detailed information see  $\rightarrow$  page 71.

Enter "Administration Menu" and go to the Configuration Menu  $\rightarrow$  page 19.

Confirm.

R.

Choose and confirm.

Enter IP address (to edit see  $\rightarrow$  page 96).





#### **Domain Name**

For detailed information see  $\rightarrow$  page 71.

Enter "Administration Menu" and go to the Configuration Menu  $\rightarrow$  page 19.

Confirm

Choose and confirm.

Confirm.

Enter value (to edit see  $\rightarrow$  page 95).

Confirm. The change is displayed.

# System Type

For detailed information see  $\rightarrow$  page 82.

Enter "Administration Menu" and go to the Configuration Menu  $\rightarrow$  page 19.

Choose and confirm.

Confirm.

Enter System type (to edit see  $\rightarrow$  page 95).

Confirm. The change is displayed.

# **PBX address**

For detailed information see  $\rightarrow$  page 74.

Enter "Administration Menu" and go to the Configuration Menu  $\rightarrow$  page 19.

Choose and confirm.

Choose and confirm.

Enter IP address (to edit see  $\rightarrow$  page 96).

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# Step by Step

O2=System?

02=System?

03=Appl.?

01=LDAP?

01=LDAP server address?

04=Subscriber password?>

03=Subscriber number? >

S	ub	scri	ber	N	lum	ber
-	ub	3011	<b>NCI</b>		uiii	

For detailed information see  $\rightarrow$  page 82.

Enter "Administration Menu" and go to the Configuration Menu  $\rightarrow$  page 19.

Choose and confirm.

Choose and confirm.

Enter value (to edit see  $\rightarrow$  page 94).

Confirm. The change is displayed.

#### Subscriber Password

For detailed information see  $\rightarrow$  page 82.

Enter "Administration Menu" and go to the Configuration Menu  $\rightarrow$  page 19.

Choose and confirm.

Choose and confirm.

Enter password (to edit see  $\rightarrow$  page 94).

Confirm.

Reenter password.

Confirm. The new password is accepted.

#### LDAP Server Address

For detailed information see  $\rightarrow$  page 74.

"LDAP Server Address" cannot be configured for the optiPoint 410 economy.

Enter "Administration Menu" and go to the Configuration Menu  $\rightarrow$  page 19.

Choose and confirm.

Confirm.

Confirm.

Enter IP address (to edit see  $\rightarrow$  page 96).

St	ep by Step	
		LI
		Fo
		Εı
		tio
$\mathbf{D}$	03=Appl.? > √	С
	01=LDAP? > ✓	С
D	02=LDAP server port? >	С
	5	E
	$\checkmark$	С
		w
		N
		<b>N</b> Fo
		Fo
		<b>V</b> Fo
		Fo — — — — — —
	03=Appl.? > √	
	03=Appl.? > ✓ 02=WAP? > ✓	
	03=Appl.? > ✓ 02=WAP? > ✓ 01=WAP mode? > ✓	
	03=Appl.? > ✓ 02=WAP? > ✓ 01=WAP mode? > ✓	For Entire Cl Cl
	03=Appl.?       ✓         02=WAP?       ✓         01=WAP mode?       ✓         HTTP       ✓	From From From From From From From From

## LDAP Server Port

For detailed information see  $\rightarrow$  page 73.



"LDAP Server Port" cannot be configured for the optiPoint 410 economy.

Enter "Administration Menu" and go to the Configuration Menu  $\rightarrow$  page 19.

Choose and confirm.

Confirm.

Choose and confirm.

Enter value (to edit see  $\rightarrow$  page 94).

Confirm. The change is displayed.

# WAP Mode

For detailed information see  $\rightarrow$  page 84.

"WAP Mode" cannot be configured for the optiPoint 410 economy.

Enter "Administration Menu" and go to the Configuration Menu  $\rightarrow$  page 19.

Choose and confirm.

Choose and confirm.

Confirm.

Confirm.

Choose and confirm.

The change is displayed.

Step by Step	
	WAP Se
	For detai
	The the
	Enter "Ac tion Men
▶ 03=Appl.? > ✓	Choose a
● 02=WAP? > ✓	Choose a
● 02=WAP server address?> ✓	Choose a
5	Enter IP
	Confirm.
	WAP Se
	For detai
	IIII 'W
	Enter "Action Men
▶ 03=Appl.? > ✓	Enter "Ad tion Men Choose a
<ul> <li>▶ 03=Appl.? &gt; ✓</li> <li>▶ 02=WAP? &gt; ✓</li> </ul>	Enter "Action Men Choose a Choose a
03=Appl.?       >         02=WAP?       >         03=WAP server port?       >	Enter "Ac tion Men Choose a Choose a
03=Appl.?       ✓         02=WAP?       ✓         03=WAP server port?       ✓	Enter "Action Men Choose a Choose a Enter val
03=Appl.?       ✓         02=WAP?       ✓         03=WAP server port?       ✓         ✓       ✓	Enter "Action Men Choose a Choose a Enter val Confirm.
03=Appl.?       ✓         02=WAP?       ✓         03=WAP server port?       ✓         03=WAP server port?       ✓	Enter "Ad tion Men Choose a Choose a Enter val Confirm.
<ul> <li>O3=Appl.? &gt; ✓</li> <li>O2=WAP? &gt; ✓</li> <li>O3=WAP server port? &gt; ✓</li> <li>✓</li> </ul>	Enter "Ad tion Men Choose a Choose a Enter val Confirm.
<ul> <li>▶ 03=Appl.? &gt;</li> <li>▶ 02=WAP? &gt;</li> <li>▶ 03=WAP server port? &gt;</li> <li>✓</li> <li>▶ 03=WAP server port? &gt;</li> <li>✓</li> </ul>	Enter "Ad tion Men Choose a Choose a Enter val Confirm.
03=Appl.?       ✓         02=WAP?       ✓         03=WAP server port?       ✓         ✓       ✓	Enter "Action Men Choose a Choose a Enter val Confirm.
<ul> <li>▶ 03=Appl.? &gt;</li> <li>▶ 02=WAP? &gt;</li> <li>&gt; 03=WAP server port? &gt;</li> <li>✓</li> </ul>	Enter "Ad tion Men Choose a Choose a Enter val Confirm.

#### WAP Server Address

For detailed information see  $\rightarrow$  page 84.

WAP Server Address" cannot be configured for the optiPoint 410 economy.

Enter "Administration Menu" and go to the Configuration Menu  $\rightarrow$  page 19.

Choose and confirm.

Choose and confirm.

Choose and confirm.

Enter IP address (to edit see  $\rightarrow$  page 96).

Confirm. The change is displayed.

## WAP Server Port Number

For detailed information see  $\rightarrow$  page 84.

"WAP Server Port Number" cannot be configured for the optiPoint 410 economy.

Enter "Administration Menu" and go to the Configuration Menu  $\rightarrow$  page 19.

Choose and confirm.

Choose and confirm.

Choose and confirm.

Enter value (to edit see  $\rightarrow$  page 96).

Step by Step	
	Help Internet URL Base
	For detailed information see $\rightarrow$ page 74.
	"Help Internet URL Base" cannot be configured for the optiPoint 410 economy.
	Enter "Administration Menu" and go to the Configuration Menu $\rightarrow$ page 19.
03=Appl.? > 🗸	Confirm.
▶ 03=Help internet URL? > ✓	Choose and confirm.
	Enter value (to edit see $\rightarrow$ page 94).
$\checkmark$	Confirm. The change is displayed.
	Help Intranet URL Base
	For detailed information see $\rightarrow$ page 75.
	"Help Internet URL Base" cannot be configured for the optiPoint 410 economy.
	Enter "Administration Menu" and go to the Configuration Menu $\rightarrow$ page 19.
03=Appl.? > 🗸	Confirm.
04=Help intranet URL? >	Choose and confirm.
8	Enter value (to edit see $\rightarrow$ page 95).
	Confirm. The change is displayed.

Step by Step	
	External Access
	For detailed information see $\rightarrow$ page 73.
	"External Access" cannot be configured for the optiPoint 410 economy.
	Enter "Administration Menu" and go to the Configuration Menu $\rightarrow$ page 19.
▶ 03=Appl.? > ✓	Choose and confirm.
▶ 05=Canonical dialling? > ✓	Choose and confirm.
01=External Access? >	Confirm.
II.	Enter value (to edit see $\rightarrow$ page 94).
	Confirm. The change is displayed.
	International Prefix
	For detailed information see $\rightarrow$ page 75.
	"International Prefix" cannot be configured for the optiPoint 410 economy.
	Enter "Administration Menu" and go to the Configuration Menu $\rightarrow$ page 19.
▶ 03=Appl.? > ✓	Choose and confirm.
▶ 05=Canonical dialling? > ✓	Choose and confirm.
02=International Prefix? >	Confirm.
	Enter value (to edit see $\rightarrow$ page 94).
$\checkmark$	Confirm. The change is displayed.

Step by Step	
	Local Co
	For deta
	th
	Enter "A tion Mer
▶ 03=Appl.? > ✓	Choose
▶ 05=Canonical dialling? > ✓	Choose
▶ 03=Local Country Code?> ✓	Confirm
8	Enter va
	0 (
$\checkmark$	Confirm
	Nationa
	Nationa For deta
	Nationa For deta
	Nationa For deta
✓ 03=Appl.? > ✓	Nationa For deta For deta Enter "A tion Mer Choose
✓         ●       03=Appl.?         ✓         ●       05=Canonical dialling?         ✓	Nationa For deta For deta Enter "A tion Mer Choose Choose
✓         ●       03=Appl.?       ✓         ●       05=Canonical dialling?       ✓         ●       04=National Dial Prefix?>       ✓	Nationa For deta For deta IIII "Nop Enter "At tion Mer Choose Choose Confirm.
03=Appl.?   05=Canonical dialling?   04=National Dial Prefix?>	Nationa For deta For deta IIII "N op Enter "Aution Mer Choose Choose Confirm. Enter va
✓   ●   03=Appl.?   ✓   ●   05=Canonical dialling?   ✓   ●   04=National Dial Prefix?>   ✓	Nationa For deta For deta IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII

# ountry Code

iled information see  $\rightarrow$  page 78.

ocal Country Code" cannot be configured for e optiPoint 410 economy.

dministration Menu" and go to the Configura $hu \rightarrow page 19.$ 

and confirm.

and confirm.

lue (to edit see  $\rightarrow$  page 94).

The change is displayed.

# I Dial Prefix

iled information see  $\rightarrow$  page 78.

ational Dial Prefix" cannot be configured for the otiPoint 410 economy.

dministration Menu" and go to the Configura $hu \rightarrow page 19.$ 

and confirm.

and confirm.

lue (to edit see → page 94).

The change is displayed.

Step by Step	
	Local Area Code
	For detailed information see $\rightarrow$ page 78.
	"Local Area Code" cannot be configured for the optiPoint 410 economy.
	Enter "Administration Menu" and go to the Configuration Menu $\rightarrow$ page 19.
▶ 03=Appl? > ✓	Choose and confirm.
▶ 05=Canonical dialling? > ✓	Choose and confirm.
▶ 05=Local Area Code? > ✓	Confirm.
P.	Enter value (to edit see $\rightarrow$ page 94).
	Confirm. The change is displayed.
	Local District Code
	For detailed information see $\rightarrow$ page 79.
	"Local District Code" cannot be configured for the optiPoint 410 economy
	Enter "Administration Menu" and go to the Configuration Menu $\rightarrow$ page 19.
▶ 03=Appl.? > ✓	Choose and confirm.
▶ 05=Canonical dialling? > ✓	Choose and confirm.
● 06=Local District Code? > ✓	Confirm.
	Enter value (to edit see → page 94).
	Confirm. The change is displayed.
	<u> </u>

Step by Step	
	Language
	For detailed information see $\rightarrow$ page 77.
	"Language" cannot be configured for the optiPoint 410 economy.
	Enter "Administration Menu" and go to the Configuration Menu $\rightarrow$ page 19.
▶ 03=Appl.? > ✓	Choose and confirm.
▶ 06=Language? > ✓	Choose and confirm.
English 🗸	Confirm. The change is displayed.
	Download Server Address
	For detailed information see $\rightarrow$ page 73.
	Enter "Administration Menu" and go to the Configuration Menu $\rightarrow$ page 19.
04=File Transfer? >	Channel and fine
	Choose and confirm.
▶ 04=DL server address? > ✓	Choose and confirm.
▶ 04=DL server address? > ✓	Choose and confirm. Choose and confirm. Enter IP address (to edit see → page 96).
○ 04=DL server address? > ✓	Choose and confirm. Choose and confirm. Enter IP address (to edit see → page 96). Confirm. The change is displayed.
▶ 04=DL server address? > ✓	Choose and confirm. Choose and confirm. Enter IP address (to edit see $\rightarrow$ page 96). Confirm. The change is displayed.
▶ 04=DL server address? > ✓	Choose and confirm. Choose and confirm. Enter IP address (to edit see → page 96). Confirm. The change is displayed.
04=DL server address? > ✓	<ul> <li>Choose and confirm.</li> <li>Choose and confirm.</li> <li>Enter IP address (to edit see → page 96).</li> <li>Confirm. The change is displayed.</li> </ul>
▶ 04=DL server address? > ✓	Choose and confirm. Choose and confirm. Enter IP address (to edit see → page 96). Confirm. The change is displayed.
04=DL server address? >     ✓       ↓     ↓       ↓     ↓       ↓     ↓	Choose and confirm. Choose and confirm. Enter IP address (to edit see → page 96). Confirm. The change is displayed.

$\mathbf{D}$	04=File Transfer?	>	$\checkmark$
	05=FTP account name?	>	$\checkmark$

# ▶ 04=File Transfer? > ✓ ▶ 06=FTP username? > ✓



# FTP Account Name

For detailed information see  $\rightarrow$  page 74.

Enter "Administration Menu" and go to the Configuration Menu  $\rightarrow$  page 19.

Choose and confirm.

Choose and confirm.

Enter value (to edit see  $\rightarrow$  page 95).

Confirm. The change is displayed.

#### **FTP Username**

P

 $\checkmark$ 

 $\checkmark$ 

For detailed information see  $\rightarrow$  page 74.

Enter "Administration Menu" and go to the Configuration Menu  $\rightarrow$  page 19.

Choose and confirm.

Choose and confirm.

Enter value (to edit see  $\rightarrow$  page 95).

Confirm. The change is displayed.

#### **FTP Password**

For detailed information see  $\rightarrow$  page 74.

Enter "Administration Menu" and go to the Configuration Menu  $\rightarrow$  page 19.

Choose and confirm.

Choose and confirm.

Enter password (to edit see  $\rightarrow$  page 94).

Confirm.



ß

Reenter password.

Confirm. The new password is accepted.


01=SNMP trap address? >

## Step by Step

• 05=SNMP?

05=SNMP?

• 06=Speech?

LoBand only

 $\mathbf{D}$ 

01=Codec?

HiQal preferred

LoBand preferred

02=SNMP password?

<b>SNMP</b>	Trap	IP /	Add	lress

For detailed information see  $\rightarrow$  page 81.

Enter "Administration Menu" and go to the Configuration Menu  $\rightarrow$  page 19.

Choose and confirm.

Confirm.

> 🗸

> 🗸

> 🗸

> ( 🗸 )

> 🗸

> 🗸 or

>

> 🗸

 $\checkmark$ 

or

✓

 $\checkmark$ 

Ŋ

Enter IP address (to edit see  $\rightarrow$  page 96).

Confirm. The change is displayed.

## **SNMP** Password

For detailed information see  $\rightarrow$  page 81.

Enter "Administration Menu" and go to the Configuration Menu  $\rightarrow$  page 19.

Choose and confirm.

Choose and confirm.

Enter password (to edit see  $\rightarrow$  page 94).

Confirm.

Reenter password.

Confirm. The new password is accepted.

## Codec

For detailed information see  $\rightarrow$  page 69.

Enter "Administration Menu" and go to the Configuration Menu  $\rightarrow$  page 19.

Choose and confirm.

Confirm.

Confirm.

Choose and confirm.

Choose and confirm.

The change is displayed.

Step by Step	
	Compression
	For detailed information see $ ightarrow$ page 69.
	Enter "Administration Menu" and go to the Configuration Menu $\rightarrow$ page 19.
▶ 06=Speech? > ✓	Choose and confirm.
02=Compression? >	Choose and confirm.
G.729 > 🗸	Confirm.
▶ G.723 > ✓	Choose and confirm.
	The change is displayed.
	Silence Suppression
	For detailed information see $\rightarrow$ page 81.
	Enter "Administration Menu" and go to the Configuration Menu $\rightarrow$ page 19.
▶ 06=Speech? > ✓	Choose and confirm.
03=Silence Suppression>	Confirm.
On > 🗸	Confirm.
▶ Off > ✓	Choose and confirm.
	The change is displayed.
	SNTP Server IP Address
	For detailed information see $\rightarrow$ page 82.
	Enter "Administration Menu" and go to the Configuration Menu $\rightarrow$ page 19.
● 07=Date/Time? > ✓	Choose and confirm.
01=SNTP IP addr? >	Confirm.
9	Enter IP address (to edit see $\rightarrow$ page 96).
$\checkmark$	Confirm. The change is displayed.

07=Date/Time?

On

) Off

03=Daylight saving?



#### **Time Zone Offset**

For detailed information see  $\rightarrow$  page 83.

Enter "Administration Menu" and go to the Configuration Menu  $\rightarrow$  page 19.

Choose and confirm.

Choose and confirm.

Enter value (to edit see  $\rightarrow$  page 94).

Confirm. The change is displayed.

## **Daylight Saving**

For detailed information see  $\rightarrow$  page 70.

Enter "Administration Menu" and go to the Configuration Menu  $\rightarrow$  page 19.

Choose and confirm.

Choose and confirm.

Confirm.

> 🗸

> 🗸

> 🗸

> 🗸

or

Choose and confirm.

The change is displayed.

## **Date Format**

For detailed information see  $\rightarrow$  page 70.

Enter "Administration Menu" and go to the Configuration Menu  $\rightarrow$  page 19.

Choose and confirm.

Choose and confirm.

Confirm.

Choose and confirm.

Choose and confirm.

The change is displayed.



Step by Step	
	Date
	For detailed information see $ ightarrow$ page 70.
	Enter "Administration Menu" and go to the Configuration Menu $\rightarrow$ page 19.
▶ 07=Date/Time? > ✓	Choose and confirm.
▶ 05=Date > 🗸	Choose and confirm.
	Enter value (to edit see $\rightarrow$ page 94).
$\checkmark$	Confirm. The change is displayed.
	Time
	For detailed information see $ ightarrow$ page 83.
	Enter "Administration Menu" and go to the Configuration Menu $\rightarrow$ page 19.
▶ 07=Date/Time > ✓	Choose and confirm.
▶ 06=Time > 🗸	Choose and confirm.
	Enter value (to edit see $\rightarrow$ page 96).
$\checkmark$	Confirm. The change is displayed.
	Administration Password
	For detailed information see $ ightarrow$ page 68.
	Enter "Administration Menu" and go to the Configuration Menu $\rightarrow$ page 19.
08=Phone Administration?>	Choose and confirm.
01=Admin password? >	Confirm.
Change? > 🗸	Confirm.
	Enter password (to edit see $\rightarrow$ page 94).
$\checkmark$	Confirm.
	Reenter password.
$\checkmark$	Confirm. The new password is accepted.



Step by Step	
	Diagnostics
	Display Test
	For detailed information see $\rightarrow$ page 71.
	Enter "Administration Menu" and go to the Diagnostics Menu $\rightarrow$ page 19.
01=Display test? > 🗸	Confirm.
ABCDEFGHIJKLMNOPQRSTUVWX YZ	
abcdefghijklmnopqrstuv- wx	Press key to show the next display.
▶ 0123456789!"#\$%&'()*+, /:;<=>?[¥]^_{}ÉÅ <>	Press key to show the next display.
	Press key to show the next display.
	Press key to show the next display.
$\overline{\checkmark}$	Confirm to end the test.
	LED Test
	For detailed information see $\rightarrow$ page 78.
	Enter "Administration Menu" and go to the Diagnostics Menu $\rightarrow$ page 19.
▶ 02=LED test? > ✓	Choose and confirm. All LEDs are flashing.
	<ul> <li>The LED test takes place in 10 stages (á 5 sec) automatically successively:</li> <li>Stage 1: all LEDs off</li> <li>Stage 2: all LEDs on</li> <li>Stage 3-10: LEDs flash in different combinations</li> </ul>

Step by Step	
	Key Test
	For detailed information see $\rightarrow$ page 76.
	Enter "Administration Menu" and go to the Diagnostics Menu $\rightarrow$ page 19.
▶ 03=Key test? > ✓	Choose and confirm.
Please press key >	
e.g. 💽, 🕀 or 🦓	Press any key (except $\checkmark$ ) and read the display.
$\checkmark$	Confirm to end the test.
	Audio Loop Test
	For detailed information see $\rightarrow$ page 69.
	Enter "Administration Menu" and go to the Diagnostics Menu $\rightarrow$ page 19.
▶ 04=Audio loop test? > ✓	Choose and confirm.
	Execute test:
Continue?	Confirm to end the test.
	RAM Test
	<b>RAM Test</b> For detailed information see $\rightarrow$ page 81.
	RAM Test For detailed information see → page 81. Enter "Administration Menu" and go to the Diagnostics Menu → page 19.
D 05=RAM test? > ✓	RAM Test For detailed information see → page 81. Enter "Administration Menu" and go to the Diagnostics Menu → page 19. Choose and confirm. Wait until the result is displayed.
▶ 05=RAM test? > ✓ Continue? > ✓	<ul> <li>RAM Test</li> <li>For detailed information see → page 81.</li> <li>Enter "Administration Menu" and go to the Diagnostics Menu → page 19.</li> <li>Choose and confirm.</li> <li>Wait until the result is displayed.</li> <li>Confirm to end the test.</li> </ul>
▶ 05=RAM test? > ✓ Continue? > ✓	RAM Test For detailed information see → page 81. Enter "Administration Menu" and go to the Diagnostics Menu → page 19. Choose and confirm. Wait until the result is displayed. Confirm to end the test. ROM Test
D5=RAM test? > ✓ Continue? > ✓	RAM Test For detailed information see → page 81. Enter "Administration Menu" and go to the Diagnostics Menu → page 19. Choose and confirm. Wait until the result is displayed. Confirm to end the test. ROM Test For detailed information see → page 81.
D5=RAM test? > ✓ Continue? > ✓	RAM Test For detailed information see → page 81. Enter "Administration Menu" and go to the Diagnostics Menu → page 19. Choose and confirm. Wait until the result is displayed. Confirm to end the test. ROM Test For detailed information see → page 81. Enter "Administration Menu" and go to the Diagnostics Menu → page 19.
<ul> <li>▶ 05=RAM test? &gt; ✓</li> <li>▶ Continue? &gt; ✓</li> <li>▶ 06=ROM test? &gt; ✓</li> </ul>	RAM Test For detailed information see → page 81. Enter "Administration Menu" and go to the Diagnostics Menu → page 19. Choose and confirm. Wait until the result is displayed. Confirm to end the test. ROM Test For detailed information see → page 81. Enter "Administration Menu" and go to the Diagnostics Menu → page 19. Choose and confirm. Wait until the result is displayed.
<ul> <li>▶ 05=RAM test? &gt; ✓</li> <li>Continue? &gt; ✓</li> <li>▶ 06=ROM test? &gt; ✓</li> <li>Continue? &gt; ✓</li> </ul>	RAM Test For detailed information see → page 81. Enter "Administration Menu" and go to the Diagnostics Menu → page 19. Choose and confirm. Wait until the result is displayed. Confirm to end the test. ROM Test For detailed information see → page 81. Enter "Administration Menu" and go to the Diagnostics Menu → page 19. Choose and confirm. Wait until the result is displayed. Conform to end the test.
<ul> <li>▶ 05=RAM test? &gt; ✓</li> <li>Continue? &gt; ✓</li> <li>▶ 06=ROM test? &gt; ✓</li> <li>Continue? &gt; ✓</li> </ul>	<ul> <li>RAM Test</li> <li>For detailed information see → page 81.</li> <li>Enter "Administration Menu" and go to the Diagnostics Menu → page 19.</li> <li>Choose and confirm.</li> <li>Wait until the result is displayed.</li> <li>Confirm to end the test.</li> <li>ROM Test</li> <li>For detailed information see → page 81.</li> <li>Enter "Administration Menu" and go to the Diagnostics Menu → page 19.</li> <li>Choose and confirm.</li> <li>Wait until the result is displayed.</li> <li>Conform to end the test.</li> </ul>
<ul> <li>▶ 05=RAM test? &gt; ✓</li> <li>Continue? &gt; ✓</li> <li>▶ 06=ROM test? &gt; ✓</li> <li>Continue? &gt; ✓</li> </ul>	RAM Test For detailed information see → page 81. Enter "Administration Menu" and go to the Diagnostics Menu → page 19. Choose and confirm. Wait until the result is displayed. Confirm to end the test. ROM Test For detailed information see → page 81. Enter "Administration Menu" and go to the Diagnostics Menu → page 19. Choose and confirm. Wait until the result is displayed. Conform to end the test.

tered in the optiPoint 410 are changed. This can lead to the limiting of functions.

Step by Step	
	PING Test
	For detailed information see $\rightarrow$ page 80.
	Enter "Administration Menu" and go to the Diagnostics Menu $\rightarrow$ page 19.
● 07=Ping Test? > ✓	Choose and confirm.
01=User specified IP? >	Confirm.
02=Gateway? > V	Choose and confirm.
03=DL server address? >	Choose and confirm.
04=Default Router IP? > $\checkmark$	Choose and confirm.
05=Route 1 Gateway IP?>	Choose and confirm.
06=Route 2 Gateway IP?>	Choose and confirm.
07=SNMP trap address?>	Choose and confirm.
08=Terminal IP addr.? > V	Choose and confirm.
09=DNS Server? > 🗸	Choose and confirm.
	Execute test:
Ping? > 🗸	Confirm to start pinging. The result appears on the display after a few seconds.
or	PING change target:
▶ Change? > ✓	Choose and confirm.
	Enter IP address (to edit see $\rightarrow$ page 96).
$\checkmark$	Confirm. The change is displayed.
	On changing the IP addresses of the entries "02=" to "09=" the IP addresses actually en-

44



#### Line Status

For detailed information see  $\rightarrow$  page 78.

Enter "Administration Menu" and go to the Diagnostics Menu  $\rightarrow$  page 19.

Choose and confirm.

Confirm.

Choose and confirm.

The change is displayed.



## **Downloads/Uploads**

## **Download Application**

For detailed information see  $\rightarrow$  page 72.

Enter "Administration Menu" and go to the Configuration Menu  $\rightarrow$  page 19.

If no file name were defined  $\rightarrow$  page 36, you have to browse to the file  $\rightarrow$  page 47.

After the download is completed, the phone restarts.

## **Download LDAP Template**

For detailed information see  $\rightarrow$  page 72.

"Download LDAP Template" cannot be configured for the optiPoint 410 economy.

Enter "Administration Menu" and go to the Configura-

If no file name were defined  $\rightarrow$  page 36, you have to browse to the file  $\rightarrow$  page 47.

## **Download DSM Application**

For detailed information see  $\rightarrow$  page 72.

"Download DSM Application" cannot be configured for the optiPoint 410 economy.

Enter "Administration Menu" and go to the Configura-

If no file name were defined  $\rightarrow$  page 36, you have to browse to the file  $\rightarrow$  page 47.

Main Directory

Ipphone.app

lpphone.app

lpphone.app

8 3

B	rc	ν	vs	e
-				-

If no filename was specified for the data transfer during a download/upload operation from the telephone, a directory and file selection menu appears in the optiPoint 410.

Example: The top line of the display shows the directory name (if known) and the total number of elements in the current directory (i.e. 8). These elements can be a mixture of files and/or directories.

The second line shows the current selected element and to the right the index of this element in the current directory (i.e. 3).

The display "." (one point) ) represents the current directory, the display ".." (two points) represents the sub-directory.

During the selection, the keys of the optiPoint 410 have the following meanings:

- Press key to move up one level in the directory hierarchy.
- Press keys to move up/down through the list of files/directories in the current directory.

Confirm to start file transfer.

If up/download has been activated successfully, the file transfer is indicated by a progress indicator in the second line (in case of application download and configuration upload).

The name of the file being transferred is displayed in the top line.

In case of configuration download a progress indicator is not used, instead the number of bytes transferred is shown.



1254

After validation of the received data the received data will overwrite the existing data.

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4	1

Step by Step	
	Restart
	By entering code
103	Press keys <b>simultaneously</b> to enter "Administration Menu".
~	Lift handset.
19*	Press keys <b>simultaneously</b> .
Ş	Replace handset.
or D±*2	Press these keys in sequence.
Restart? > 🗸	Confirm.

## By pulling the power plug

Disconnect the red Western plug of the power supply unit cable (Pos.  $3 \rightarrow$  page 10) or, if "Power over LAN", disconnect the LAN cable (Pos.  $1 \rightarrow$  page 10) from the optiPoint 410 for a few seconds. Then reconnect the plug.

#### **Nach Neustart**

On normal restart the following displays come in sequence:



4:28PM 16.07.03 1228 >

Basic display after finished restart.

## Step by Step **Error Messages** No IP address The DHCP server cannot assign any terminal IP address No IP address $\rightarrow$ page 82. Possible solution: Check the DHCP server. No I AN connection The telephone is unable to find a network. No Network Possible solution: Check the network cable. No valid registration password The PBX No. $\rightarrow$ page 74, Participant No. $\rightarrow$ page 82, No HiPath password error and/or the participant password $\rightarrow$ page 82 are invalid. No System Possible solution: Change the PBX address $\rightarrow$ page 74. No System Change the Participant No. $\rightarrow$ page 82. Change the participant password $\rightarrow$ page 82. **FTP** error message Error during file upload/download: Error: An error occurred during data transfer. An appropriate <Error string> error message can be viewed in the display. Not all necessary FTP parameters are set. FTP parameter missing EXIT? Possible solution: Enter the FTP account name $\rightarrow$ page 74. Enter the FTP password $\rightarrow$ page 74. Enter the FTP path $\rightarrow$ page 74. Enter the FTP username $\rightarrow$ page 74.

#### No Database

PABX not found

Client not registered

Reject cause unknown

## Other error messages

The connection or login to the database failed.

No IP connection to the gateway.

The telephone is not correctly arranged through HiPath Manager E.

No client licenses exist in the gateway.

(Empty display) No connection to the power supply  $\rightarrow$  page 10.

## optiPoint 410 entry

After integrating the optiPoint 410 entry entry into your network successfully  $\rightarrow$  page 15, you can make all other settings through the "Web-based Management Tool"  $\rightarrow$  page 56.

## Entering the administration area

► If you are in the administration area, you cannot reach the optiPoint 410 ("offline").

All configuration and diagnostic operations are protected against illegal accesses by the Administrator password.



Press keys simultaneously to enter "administration area".

Enter admin password (default: **123456**  $\rightarrow$  page 94).

Terminate the operation.

You are now in the administration area (all LEDs flash).

#### View settings

You can make the system display the important settings of your optiPoint 410 entry.

Making changes in the administration area (see above).



Press the 2<sup>nd</sup> function key from the top.

Enter the 2-digit code (Table  $\rightarrow$  page 105) for the desired function.

Confirm the entry.

The settings are displayed through different illuminations of the LEDs. The table on  $\rightarrow$  page 101 describes the meaning of the LEDs.



Step by Step	
	Error Messages
	The LEDs flash till you switch to the Administration Mode $\rightarrow$ page 51.
LEDs on the phone:	No IP address
т Т	The DHCP server cannot assign a terminal IP address $\rightarrow$ page 82.
•	Possible solution
	Check the DHCP server.
•	
Ŭ	
	No terminal screen
Ŭ	The DHCP server cannot assign a terminal screen $\rightarrow$ page 82.
•	Possible solution
•	Check the DHCP server.
	No Default Route
р Д	The DHCP server cannot assign a default route → page 70.
• • • • • • • • • • • • • • • • • • •	Possible solution
Ď	Check the DHCP server.
Ŭ	
	No IP Address is set
т Т	The DHCP IP assignment $\rightarrow$ page 71 is switched off and no terminal IP address is configured.
) 	Possible solution
	Activate the DHCP IP assignment $\rightarrow$ page 16.
Ď	Enter the terminal IP adress $ ightarrow$ page 16.

Step I	y Step
--------	--------

#### No terminal screen is set

The DHCP IP assignment  $\rightarrow$  page 71 is switched off and no terminal screen is configured.

### Possible solution

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Activate the DHCP IP assignment  $\rightarrow$  page 16.

Enter the terminal IP address  $\rightarrow$  page 16.

## No Default Route is set

The DHCP IP assignment  $\rightarrow$  page 71 66 is switched off and no default route is configured.

#### Possible solution

Activate the DHCP IP assignment  $\rightarrow$  page 16.

Enter the default route eingeben  $\rightarrow$  page 16.

#### No Participant No. / password

The number  $\rightarrow$  page 82 and/or password  $\rightarrow$  page 82 are not configured.

#### Possible solution

Enter the Participant No.  $\rightarrow$  page 17.

Enter the participant password  $\rightarrow$  page 17.

#### No network

The telephone cannot find the network.

#### **Possible solution**

Check the network cable.

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#### No PBX address

No PBX address  $\rightarrow$  page 74 is configured.

Possible solution

Enter the PBX address  $\rightarrow$  page 17.

### The PBX does not react

The telephone cannot find the PBX  $\rightarrow$  page 87.

## Possible solution

Check the PBX.

## Log in failed

The PBX No.  $\rightarrow$  page 74, Participant No.  $\rightarrow$  page 82, and/or the participant password  $\rightarrow$  page 82 are invalid.

## **Possible solution**

- Change the PBX address  $\rightarrow$  page 74.
- Change the Participant No.  $\rightarrow$  page 82.
- ► \*D Change the participant password  $\rightarrow$  page 82. Ъ

# Web-based Management Tool

## General

The optiPoint 410 is equipped with an HTTP web server that permits the mapping of the telephone's content on the web browser of a PC integrated in the LAN ("Webbased Management Tool").



For this, the IP data of the optiPoint 410 → page 105 and the PC must be arranged correctly.

The web-based management tool contains the following formula elements:

To take over the changes in the current form, click on the button. This operation transfers the changes to the

To go to the corresponding page, click on the link.

#### **Administration**

No transfer

Submit
Reset
Login

•

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form to the earlier values in the optiPoint 410. Click on the button to execute an action (such as "Save", "Download", "Invoke" and "Restart"). A message is displayed if there is an error.

Click on the button to reset the changes in the current

Select an option in the List field.

To activate/deactivate a function, click on the checkbox.

## Preparation

optiPoint 410.

## Open web-based management tool

To invoke the interface, open a web browser and enter the following URL:

## http://[IP of the telephone]:8085

where [IP of the telephone] represents the IP address of the optiPoint 410 that you wish to match.

The start page of the optiPoint 410 web server is displayed (example optiPoint 410 standard).

Administration of the state of	· Princhash au [1946
SIEMENS optiPoint 410 Standard	IP address : 192 (168.4.234) Tel : 3609
Harris Page Admir	istration
optiPoint 410 Standard Home Page The optPoint 410 Standard web server allows the <u>administration</u> to - configue the administrative retilings - particum disquerite texts - discriming inter instrume	
There are no web pages for the terminal user in this release.	

Click on "Administration".

Local administrator login	
Password:	
Login	Cancel

Enter the administrator password for this optiPoint 410 telephone and click on "Login".

The web-based management tool is structured as follows in the administration area:

- "General Information"  $\rightarrow$  page 58
- "Administrator settings"  $\rightarrow$  page 58
  - "Gatekeeper settings" → page 58
  - − "Applications"  $\rightarrow$  page 58
    - − "LDAP settings"  $\rightarrow$  page 58
    - "WAP gateway" → page 59
    - "Canonical dialling" → page 59
    - "Miscellaneous" → page 59
  - "File transfer" → page 60
  - "Network and routing"  $\rightarrow$  page 60
  - "Audio settings" → page 61
  - "Quality of Service"  $\rightarrow$  page 61
  - "SNMP settings" → page 61
  - "Date/Time settings"  $\rightarrow$  page 62
- "Download application"  $\rightarrow$  page 62
- "Download LDAP template"  $\rightarrow$  page 62
- "Diagnostics"  $\rightarrow$  page 63

- "Restart terminal"  $\rightarrow$  page 63
- "Change administrator password" → page 63

Click on the required field to see a description for each parameter.

## **General Information**

General information	
MAC address:	00:01:e3:20:fa:39
Software:	
Application version:	0.2.8 DBG
Web content:	1.0

## **Administrator settings**

Gatekeej	oer se	ttings
----------	--------	--------

Gatekeeper settings	
Gatekeeper address:	192.168.4.30
Subscriber number:	3611
New subscriber password:	
Confirm new subscriber password:	
Submit Reset	

## Applications

## LDAP settings

(optiPoint 410 standard only)

LDAP settings	
LDAP server address: Port number:	0.0.0.0
Submit Reset	J

## WAP gateway

(optiPoint 410 standard only)

WAP gateway	
Gateway address:	0.0.0
Port number:	9200
Connection type:	
Username:	
New password:	
Confirm new password:	
Home page:	
Submit	

## **Canonical dialling**

(optiPoint 410 standard only)

Canonical dialling	
External Access Code:	9
International Dial Prefix:	00
Local Country Code:	44
National Dial Prefix:	0
Local Area Code:	115
Local District Code:	943
Carriel Carrie	1
Submit Reset	

## Miscellaneous

(optiPoint 410 standard only)

Miscellaneous
Help internet URL: Language: English 💌
Submit Reset

## File transfer

("LDAP template filename" and "DSM filename" only at optiPoint 410 standard)

File transfer	
Download server address:	192.168.4.2
FTP account name:	
FTP username:	anonymous
New FTP password:	
Confirm new FTP password:	
Software download filename:	vxWorks.app
LDAP template filename:	
DSM filename:	spirit_dsm_DM01.04.H86
Action on submit:	No transfer 💽
Submit Reset	

## **Network and routing**

("LAN Port 2 Mode" only at optiPoint 410 standard)

Network IP address and routing	
П рнср	
Terminal IP address: 192	2.168.4.61
Terminal mask: 255	5.255.255.0
DNS IP address: 0.0	.0.0
Domain Name:	
,	
IP Routing:	
Default Route: 192.168.4.254	
Route 1: 0.0.0.0	Route 2: 0.0.0.0
Gateway 1: 0.0.0.0	Gateway 2: 0.0.0.0
Mask 1: 0.0.0.0	Mask 2: 0.0.0.0
Lan Port Settings:	r
Lan Port 1 Mode: Auto 💌	
Lan Port 2 Mode: 🛛 Auto 💌	
Submit Reset	

## Audio settings

Audio settings
Codec: Quality preferred
Compression: G.723 💌
Silence suppress:
Submit Reset

## **Quality of Service**

Quality of Service (QoS)		
	Layer 3	Layer 2
Required		
Voice	46	5
Signalling	26	5
Default		5
VLAN Discovery: VLAN id:	Manual 💌	
Submit Reset		

## **SNMP** settings

SNMP settings	
Trap server address:	0.0.0.0
Community string New password:	
Contirm new password:	

#### **Date/Time settings**

Date/Time settings		
SNTP IP:	0.0.0	
Timezone offset:	+      O Hours O Mins	
Daylight Saving:	Off	
Date Format:	DD.MM.YY	
Day:	28	
Month:	10	
Year:	03	
Hour:	02	
Minute:	20	
Submit Reset		

## **Download application**

The "Download application"  $\rightarrow$  page 72 link leads to the concerned download page on which more information is provided.

## **Download LDAP template**

The "Download LDAP template"  $\rightarrow$  page 72 link leads to the concerned download page on which more information is provided.

## **Diagnostics**

Invoke Tests			
Select which tests to invoke:			
🗖 Ping IP	Address: 0.0.0.0		
🗖 RAM test			
🗖 ROM test	ROM test		
This page will be reloaded with the updated test results after the tests have been invoked.			
lest results			
Ping:	Address pinged: 0.0.0.0 Result: NONE		
RAM test:	Result: NONE		
ROM test:	Result: NONE		

## **Restart terminal**

This link leads to the page on which you can trigger a restart of the optiPoint 410. Other information on this page.

## **Change administrator password**

Change administrator password		
Current admin password:		
New password:		
Confirm new password:		
Submit Reset		

## The optiPoint 410 Display Module

## **LDAP configuration**

The following preconditions must be fulfilled to use the corporate telephone directory:

- An LDAP server is available and the server data is entered in the Display Module (see below).
- The LDAP template matching the server configuration was installed → page 65.

The LDAP configuration area is protected against unauthorized access through a password.

## **Configure LDAP server**



To start the application, click the symbol on the start page.



Open the context menu and select "Server Settings".



ОК

Confirm.

Open the display keyboard and enter the administrator password.

Setting	gs abo	合?	
Server	Settings		
Server:	<u>137.128.15.23</u> 0		<ul> <li>IP address of the LDAP server</li> </ul>
Port:	389		<ul> <li>Port No. of the LDAP server</li> </ul>
Save		<b>恒</b> X	

Enter the IP No. and the Port for the LDAP server. The standard Port No. is "389".



Save the configuration.





## LDAP template example

Template-String	declaration
SEARCHBASIC "O=SIEMENS COMM, C=GB"	organisation and speci-
	fication of country
SEARCHFILTER1 = "surnameNational,Surname"	search criterion (fast and advanced)
SEARCHFILTER2 = "givenNameNational,First-name"	search criterion (fast and advanced)
SEARCHFILTER3 = "department,Department"	search criterion (advanced)
SEARCHFILTER4 = "localityShortCode,Location"	search criterion (advanced)
SEARCHFILTER5 = "ou,Org. Unit"	search criterion (advanced)
SEARCHATTRIB1 = "commonNameNational,Name,0"	cannot be selected
SEARCHATTRIB2 = "telephoneNumber,Telephone,1"	selectable field
SEARCHATTRIB3 = "alternatePhone,Telephone 2,1"	selectable field
SEARCHATTRIB4 = "mobileTelephoneNumber,Mobile,1"	selectable field
SEARCHATTRIB5 = "ou,Organisational Unit,0"	non-selectable field
SEARCHATTRIB6 = "localityNational,Location,0"	non-selectable field
SEARCHATTRIB7 = "department,Department,0"	non-selectable field
SEARCHATTRIB8 = "mainFunction,Function,0"	non-selectable field
EOF	end of file

# **Alphabetical Reference**

This glossary offers basic information that can be used by the administrator to carry out configuration- and diagnostics-related jobs in the optiPoint 410.

- The Chapter "Description of functions" explains alphabetically sorted terms that, for instance, you will encounter in the menus. The symbols lead to the concerned operational sequence descriptions:
   Operating the optiPoint 410 economy/standard
   Operating the optiPoint 410 entry
   Operating with the help of the web-based management tool
- This is followed by the Chapter "Abbreviations and Specialized Terms".

# **Description of functions**

You will find more information in the relevant literature on the topics "Network Technology" and " $\rightarrow$  VoIP".

## **Action On Submit**

 You can select, whether an action will be executed by clicking on "Submit". The actions are also executable by download functions

 *→* page 62.

Image → page 60

## Administration password

- Here you can change the password that is necessary for accessing the administrator area.
- Standard password  $\rightarrow$  page 97.
- Password editor in the optiPoint 410  $\rightarrow$  page 94.

🚺 → page 40 📧 → page 63

## **Application Filename**

- Specify the name of the file containing the software of the optiPoint 410.
- The file must exist in a defined directory on the → FTP server (→ Download Server Address, → FTP Path).
- Valid values: 1 ... 24 characters
- Standard name  $\rightarrow$  page 97.
- Text editor in the optiPoint 410  $\rightarrow$  page 95.

 $\blacksquare \rightarrow$  page 36  $\blacksquare \rightarrow$  page 60

## **Application Version**

- Displays the version of the telephone software.
- This value can give an indication about the range of functions of the optiPoint 410 and it changes when the telephone software is updated (→ Download Firmware).

III → page 41 III → page 58

#### **Audio Loop Test**

- The test activates the microphone and the loudspeaker in the handset.
- You can check these components by speaking and listening.

**∏** → page 43

### **Audio Mode**

"Codec" → page 69

#### **Clear User Data**

 With this function you can delete all the entries made by the user in the optiPoint 410.

iii → page 41 iii → page 61

## Codec

• Here you can select the audio transfer principle that should be used.

Codec	Audio Mode	Use of
HiQual preferred	Uncompressed audio transmission	Uncompressed audio transmission use ( $\rightarrow$ G.711). Suitable for broadband Internet connections.
LoBand preferred	Use preferred com- pressed audio transmis- sion.	Suitable for connections with different bandwidths.
LoBand only	Use compressed audio transmission exclusively.	Suitable for connections with low bandwidth.

• Standard value  $\rightarrow$  page 97.

<u>∏</u> → page 37 📼 → page 61

## Compression

- Here, you can select one of the two compression processes that should be used if the "LoBand" → Codec was selected: → G.723 or → G.729.
- Standard value  $\rightarrow$  page 97.

III → page 38 III → page 61

#### **Configuration Filename**

- Specify the name of the file containing the configuration data of the optiPoint 410 enthält.
- The file must exist in a defined directory on the → FTP server (→ Download Server Address, → FTP Path).
- Valid values: 1 ... 24 characters and corresponding to the DOS conventions (8.3).
- Standard name  $\rightarrow$  page 97.
- Text editor in the optiPoint 410  $\rightarrow$  page 95.

Image → page 60

#### Date

- Manual definition is necessary only if this information is not transmitted automatically (e.g., by the → PBX or by a → DHCP server).
- Define the date format here and enter the current date.
- Date/Time editor in the optiPoint 410  $\rightarrow$  page 96.

iii → page 40 iii → page 62

#### **Date Format**

- Manual definition is necessary only if this information is not transmitted automatically (e.g., by the → PBX or by a → DHCP server).
- Define the date format here.

<u>∏</u> → page 39 <u></u>→ page 62

## **Daylight Saving**

- Manual definition is necessary only if this information is not transmitted automatically (e.g., by the → PBX or by a → DHCP server).
- Activate this switch if a time shift should be considered in relation to the summer period.

<u>∏</u> → page 39 📧 → page 62

## **Default Route**

- Enter the → IP address that was assigned to your → PBX if no
   → DHCP server assigns this value dynamically (→ DHCP IP Assignment).
- If the value was assigned dynamically, it can only be read.
- A restart is necessary after the change.
- Standard value → page 97.
- IP editor in the optiPoint 410 → page 96.

 $\blacksquare \rightarrow$  page 70  $\blacksquare \rightarrow$  page 16  $\blacksquare \rightarrow$  page 60

## **DHCP IP Assignment**

- Activate this option if the required IP data of the telephone should be assigned dynamically by a → DHCP server.
- If no DHCP server is available in the IP network, please deactivate this option. In this case, the data corresponding to the → Terminal IP Address, → Terminal Mask and → Default Route must be defined manually.
- A restart is necessary after the change.
- Standard value  $\rightarrow$  page 97.

 $\blacksquare$  → page 20  $\blacksquare$  → page 16  $\blacksquare$  → page 60

#### **Display Test**

- Conduct this test to check the function of the → LCD display in the Display telephone.
- Different display contents are displayed with the and keys.

🚺 → page 42

## **DNS IP Address**

- Enter the → IP address of the → DNS server here only if no → DHCP server assigns this value dynamically (→ DHCP IP Assignment) and the optiPoint 410 is operated on a → PBX through → HFA.
- Standard address  $\rightarrow$  page 97.
- IP editor in optiPoint 410  $\rightarrow$  page 96.

I → page 25 = → page 60

## **Domain Name**

- Enter the name of the associated domain only if the optiPoint 410 is not operated in a → PBX through → HFA.
- Standard name → page 97.
- Text editor in optiPoint 410 → page 95.

 $\blacksquare$  → page 26  $\blacksquare$  → page 60

## **Download Configuration**

- Use this function to download a configuration for the optiPoint 410 stored on the → FTP server.
- The following parameters must be set before undertaking the download operation:
  - → Download Server Address, → FTP Path, → Configuration Filename
  - → FTP account Name
  - → FTP Username, → FTP Password

Image 62

#### **Download DSM Application**

- Can be configured only for optiPoint 410 standard and is required only if an optiPoint 410 Display Module is used.
- Use this function to download an updated software version for the optiPoint 410 Display Module from the → FTP server.
- The following parameters must be set before undertaking the download operation:
  - $\rightarrow$  Download Server Address,  $\rightarrow$  FTP Path,  $\rightarrow$  Application Filename
  - $\rightarrow$  FTP account Name
  - → FTP Username, → FTP Password
  - Detailed description:  $\rightarrow$  page 90.

III → page 46 III → page 62

#### **Download Firmware**

- Use this function to download an updated software version for the optiPoint 410 from the → FTP server.
- The following parameters must be set before undertaking the download operation:
  - $\rightarrow$  Download Server Address,  $\rightarrow$  FTP Path,  $\rightarrow$  Application Filename
  - $\rightarrow$  FTP account Name
  - → FTP Username, → FTP Password
  - Detailed description:  $\rightarrow$  page 90.

iii → page 46 iii → page 62

## **Download Hold Music**

- Use this function to download a hold music for the optiPoint 410 from the → FTP server.
- The following parameters must be set before undertaking the download operation:
  - $\rightarrow$  Download Server Address,  $\rightarrow$  FTP Path,  $\rightarrow$  Hold music Filename
  - → FTP account Name
  - → FTP Username, → FTP Password

## Image 62

## Download LDAP Template

- Can be configured only for the optiPoint 410, and is meaningful only if an → LDAP server is used.
- Use this function to load an LDAP template file in the optiPoint 410.
- The following parameters must be set before the load operation:
  - → Download Server Address, → FTP Path, → Application Filename
  - $\rightarrow$  FTP account Name
  - → FTP Username, → FTP Password
  - Detailed description:  $\rightarrow$  page 90.

 $\blacksquare$  → page 46  $\blacksquare$  → page 62 Display Module → page 65
#### **Download Server Address**

- Enter the → IP address of the → FTP server to upload and download files from and to the optiPoint 410.
- Standard value → page 97.
- IP editor in optiPoint 410 → page 96.

#### **DSM Application Filename**

- Can be configured only for optiPoint 410 standard, and is required only if an optiPoint 410 Display Module is used.
- Enter the name of the file containing the software of the optiPoint 410 Display Module.
- The file must exist in a defined directory on the → FTP server (→ Download Server Address, → FTP Path).
- Valid values: 1 ... 24 characters
- Standard name  $\rightarrow$  page 97.
- Text editor in optiPoint 410 → page 95.

 $\blacksquare \rightarrow$  page 36  $\blacksquare \rightarrow$  page 60

#### E.164 Address

"Subscriber Number" → page 82

#### External Access

- Can be configured only for the optiPoint 410 standard.
- Specify the number that must be prefixed to access an external telephone number, e.g., "0".
- Standard value  $\rightarrow$  page 97.
- Number editor in optiPoint 410 → page 96.

<u>∏</u> → page 31 📼 → page 59

#### **Factory Reset**

• With this function you can reset all administration parameters to the original settings at the time of delivery.

Resetting can lead to the failure of all functions of the optiPoint 410.
 Ensure that you have all the information necessary for the start up
 → page 12.

I → page 41 I → page 52

#### **File Transfer Status**

Displays the status of the possibly executed upload and download operation, such as for instance → Download Configuration.

**Ⅲ →** page 58

#### **Firmware Download Filename**

"Application Filename" → page 68.

#### FTP account Name

- Valid values: 1 ... 24 characters
- Standard value  $\rightarrow$  page 97.
- Text editor in optiPoint 410 → page 95.

iii → page 35 iii → page 60

#### **FTP Password**

- Enter the password defined in the → FTP server as password for accessing this server.
- The password must match the  $\rightarrow$  FTP Username.
- Valid values: 1 ... 24 characters.
- Standard password → page 97.
- Password editor in optiPoint 410 → page 94.

 $\blacksquare$  → page 35  $\blacksquare$  → page 60

#### FTP Path

- Enter the path of the directory defined in the → FTP server for uploading and downloading files here.
- The path can be up to 255 characters long.
- Standard path  $\rightarrow$  page 97.
- Text editor in optiPoint 410 → page 95.

Image → page 60

#### **FTP Username**

- Enter the name defined in the → FTP server as user for accessing the server.
- The name must match the → FTP Password.
- Valid values: 1 ... 24 characters.
- Standard name  $\rightarrow$  page 97.
- Text editor in optiPoint 410 → page 95.

iii → page 35 iii → page 60

#### **Gatekeeper Address**

Further description...

iii → page 26 iii → page 58

#### Help Internet URL Base

- Can be configured only for the optiPoint 410 standard.
- Enter the domain name of the server that provides the online help for the optiPoint 410 on the Internet here.
- Standard name  $\rightarrow$  page 97.
- Text editor in optiPoint 410 → page 95.

iii → page 30 iii → page 59

#### Help Intranet URL Base

- Can be configured only for the optiPoint 410 standard.
- Enter the filename of the Online Help for the optiPoint 410 in the Intranet.
- Standard name  $\rightarrow$  page 97.
- Text editor in optiPoint 410 → page 95.

 $\blacksquare \rightarrow page 30 \blacksquare \rightarrow page 60$ 

#### Hold music Filename

- Enter the name of the file containing the hold music.
- The file must exist in a defined directory on the → FTP server (→ Download Server Address, → FTP Path).
- Standard name  $\rightarrow$  page 97.
- Text editor in optiPoint 410 → page 95.

#### **International Prefix**

- Can be configured only for the optiPoint 410 standard.
- Specify the number that must be prefixed while dialling an international telephone number, e.g., "00".
- Standard value → page 97.
- Number editor in optiPoint 410 → page 96.

#### **IP Routing**

- To have constant access to network subscribers of other domains, you can enter a total of two more network destinations.
- An → IP address of the domain and gateway, and a → Subnet Mask must be entered for each further domain you wish to use.
- Standard values  $\rightarrow$  page 97.
- IP editor in optiPoint 410 → page 96.

III → page 21 III → page 60

#### Jitter Buffer

• Select the duration of the intermediate storage here (number of data packets) that changes the effect of the → Jitter.

Short	2 packets
Medium	4 packets
Long	6 packets

- The more stable the network connection, the shorter the selected buffer time (less voice delay).
- Depending on the frequency at which the data packets are sent by the terminal devices (e.g., 20 ms or 120 ms), this setting has a markedly different effect.
- Standard value  $\rightarrow$  page 97.

Image → page 61

#### Key Test

- Test to check the functions of the telephone keys.
- If you press a function key, the associated LED glows.
- In display telephones, the corresponding name is displayed in the → LCD display when you press a key (exception: ✓ terminates the test).

**I** → page 43

#### L2 Default

• Further description ...(standard)

<u>∏</u> → page 23 📼 → page 61

#### L2/L3 Voice/Signalling

- Can be defined only if the → Layer 3 support is activated (→ QoS L2/L3). The value describes in each case the place in the value of → Layer 2.
- Valid values: 0 ... 63.
- Standard values  $\rightarrow$  page 97.

iii → page 22 iii → page 61

#### **LAN Port Settings**

- The PC port settings can be configured only for the optiPoint 410 standard.
- Here you must define the bandwidth at which the optiPoint 410 should be run. The required value depends on the bandwidth that the switch or router supports in the network.

Bandwith	Possible application
10 Mbit/s half dup	in 10 Mbit networks with half dup <sup>1</sup> process
10 Mbit/s full dup	in 100 Mbit networks in full dup <sup>2</sup> process
100 Mbit/s half dup	in 10 Mbit networks with half dup <sup>1</sup> process
100 Mbit/s full dup	in 100 Mbit networks in full dup <sup>2</sup> process
Automatic	in standard case

1 Up to a date, the data can only be transmitted or received.

2 Up to a date, the data can be simultaneously transmitted and received.

• A restart is necessary after the change.

 $\blacksquare \rightarrow$  page 25  $\blacksquare \rightarrow$  page 60

#### Language

- Can be configured only for the optiPoint 410 standard.
- Select the language that should be used for local applications here.
- Standard value  $\rightarrow$  page 97.

<u>∏</u> → page 34 📼 → page 59

#### LDAP Server IP Address

- Can be configured only for the optiPoint 410 standard.
- If an → LDAP server is being used, enter the → IP address of this server here.
- IP editor in optiPoint 410 → page 96.

 $\blacksquare \rightarrow page 27 \blacksquare \rightarrow page 58$ 

#### **LDAP server Port**

- Can be configured only for the optiPoint 410 standard.
- If an → LDAP server is being used, enter the → Port number here for communication with this server.
- Valid values: 1 ... 65535.
- Number editor in optiPoint 410 → page 94.

III → page 28 III → page 58

#### LDAP Template Filename

- Can be configured only for the optiPoint 410 standard.
- If an → LDAP server is used, enter the name of the LDAP template file that is used in connection with this server.
- The file must exist in a defined directory on the → FTP server (→ Download Server Address, → FTP Path).
- Standard name  $\rightarrow$  page 97.
- Text editor in optiPoint 410 → page 95.

 $\blacksquare \rightarrow$  page 36  $\blacksquare \rightarrow$  page 60

#### LED Test

- Conduct this test to check the function of the → LED in the optiPoint 410 zu pr
  üfen.
- All the LEDs blink during the test.

**I** → page 42

#### Line Status

- Activate the display to view the functions and values used to run the → LAN connections in the optiPoint 410.
- Bit rate, activity, half / full duplex, as well as the status of the used network or the manual setting in the optiPoint 410.

Port <sup>1</sup>	Function	LE	LEDs on optiPoint 410 (right row)							
PC	(no function)	•	-	D	-	ď	-			
	Speed	•	10 Mbit/s	D	100 Mbit/s	ď	-			
	Activity	•	-	D	Not Active	Ď	Active			
	Duplex	•	Halb-Duplex	D	Voll-Duplex	ď	-			
LAN	(no function)	•	-	D	-	ď	-			
	Speed	•	10 Mbit/s	D	100 Mbit/s	Ď	-			
	Activity	•	-	D	Not Active	ď	Active			
	Duplex	•	Halb-Duplex	D	Voll-Duplex	Ď	-			

• The display takes place through the  $\rightarrow$  LEDs of the right row:

1 See → page 10.

 The status monitor remains active even during the normal operation of the optiPoint 410. However, it does not affect the operation of the function keys.

**I** → page 45

#### Local Area Code

- Can be configured only for the optiPoint 410 standard.
- Specify the local area code of your company here, e.g., "89" for Munich.
- Canonical format  $\rightarrow$  page 85.
- Standard value  $\rightarrow$  page 97.
- Number editor in optiPoint 410  $\rightarrow$  page 94.

iii → page 33 iii → page 59

#### **Local Country Code**

• Canonical format  $\rightarrow$  page 85.

#### **Local District Code**

- Can be configured only for the optiPoint 410 standard.
- Specify the number of the local district of your company here, (the telephone number without the branch numbers, e.g., "722").
- Canonical format  $\rightarrow$  page 85.
- Standard value  $\rightarrow$  page 97.
- Number editor in optiPoint 410 → page 94.

 $\blacksquare \rightarrow$  page 33  $\blacksquare \rightarrow$  page 59

#### **Location Identifier**

- Further description ... (entry)
- Standard name  $\rightarrow$  page 97.
- Text editor in optiPoint 410 → page 95.

Image → page 56

#### **MAC Address**

Displays the → MAC address of a network terminal device (e.g., the optiPoint 410).

#### **MIB-II Error Count**

- Displays the number of error messages according to  $\rightarrow$  MIB.
- The used MIB objects are:

MIB-Objects	Explanation
ifInDiscards	Discarded ingoing packets
ifInErrors	Non-valid ingoing packets
ifOutDiscards	Discarded outgoing packets
ifOutErrors	Non-valid outgoing packets

Image 63

#### **National Dial Prefix**

Canonical format → page 85.

<u>∏</u> → page 32 📧 → page 59

#### **Number Field Format Information**

Further description ... (DSM)

#### **PBX Address**

- Enter the → IP address of the → PBX which operates with the optiPoint 410.
- IP editor in optiPoint 410 → page 96.

iii → page 26 iii → page 58

#### PC Port Settings

"LAN Port Settings" → page 77

#### **PING Test**

- Conduct a → PING test to check whether a server or another terminal device (e.g., the optiPoint 410) can be reached in the network.
- For this, enter an → IP address as the test target, the connection to which you wish to test.

<u>∏</u> → page 44 🖃 → page 63

#### QoS L2/L3

- The settings relate to the → Layer 2 and → Layer 3 areas of the → QoS, that regulate the prioritisation of the transferred data.
- For Layer 2, the → VLAN Discovery Mode and the → Virtual LAN ID can be changed. For Layer 3, the → L2/L3 Voice/Signalling can be changed.
- The activation of Layer 2 and / or Layer 3 support is meaningful only if the used → Switch can interpret this information (e.g., "Layer 2 Switch").
- Standard value  $\rightarrow$  page 97.

III → page 22 III → page 61

#### **RAM Test**

- Here you can test the → RAM memory of your optiPoint 410.
- The results are displayed after the test is over.

 $\blacksquare$  → page 43  $\blacksquare$  → page 63

#### **Registration Time to Live**

• Further description ... (entry)

Image → page 56

#### **ROM Test**

- You can test the → ROM memory of your optiPoint 410.
- The results are displayed after the test is over.

 $\blacksquare \rightarrow$  page 43  $\blacksquare \rightarrow$  page 63

#### **Search Fields Presented**

Further description ... (DSM)

#### Security Time Window

Further description ... (entry)

#### Silence Suppression

- With this switch you can define whether the suppression of background noise should be activated during silence (no conversation).
- Standard value → page 97.

<u>∏</u> → page 38 📼 → page 61

#### **SNMP** Password

- Specify the password that was defined in the → SNMP server as the password for accessing this server.
- The password should be 1 to 24 characters long.
- Standard password  $\rightarrow$  page 97.
- Password editor in optiPoint 410  $\rightarrow$  page 94.

page 37 → page 61

#### **SNMP Trap IP Address**

- If an → SNMP server exists in the network, enter the → IP address of this server here.
- Standard address → page 97.
- IP editor in optiPoint 410 → page 96.

📗 → page 37 📧 → page 61

#### **SNMP Trap Port**

 Define the → Port here through which the → SNMP error messages should be transmitted.

 $\blacksquare \rightarrow$  page 56

#### **SNTP Server IP Address**

- If an → SNTP server exists in the network, enter the → IP address of this server here.
- Standard address  $\rightarrow$  page 97.
- IP editor in optiPoint 410 → page 96.

iii → page 38 iii → page 62

#### **Subscriber Number**

- Enter the subscriber number for the optiPoint 410 here.
- The number can be 1 to 24 characters long.
- This number is used as the internal telephone number.
- Number editor in optiPoint 410  $\rightarrow$  page 96.

iii → page 27 iii → page 58

#### **Subscriber Password**

- Further description ...
- Password editor  $\rightarrow$  page 94.

<u>∏</u> → page 27 📧 → page 58

#### System Type

• Select the type of the used communication platform here.

<u>∏</u> → page 26 🖃 → page 56

#### **Terminal IP Address**

- Enter the → IP address for the optiPoint 410 here, provided no
   → DHCP server assigns this value dynamically (→ DHCP IP Assignment).
- If the value was assigned dynamically, it can only be read.
- A restart is necessary after the change.
- Standard value  $\rightarrow$  page 97.
- IP editor in optiPoint 410 → page 96.

 $\blacksquare$  → page 20  $\blacksquare$  → page 16  $\blacksquare$  → page 60

#### **Terminal Mask**

- Enter the → Subnet Mask for the optiPoint 410 here, provided that no
   → DHCP server assigns this value dynamically (→ DHCP IP Assignment).
- If the value was assigned dynamically, it can only be read.
- A restart is necessary after the change.
- Standard value  $\rightarrow$  page 97.
- IP editor in optiPoint 410  $\rightarrow$  page 96.

 $\blacksquare$  → page 20  $\blacksquare$  → page 16  $\blacksquare$  → page 60

#### Time

- The manual definition is necessary only if this information is not transmitted automatically (e.g., by the → PBX or by a → DHCP server).
- Define the time format here and enter the current time.
- Date/Time editor in optiPoint 410  $\rightarrow$  page 96.

#### **Time Zone Offset**

- Make an entry here only if an → SNTP server provides time zone information.
- The specification describes the shift in hours corresponding to the time zone information of the SNTP server.
- Standard value  $\rightarrow$  page 97.
- Integer editor in optiPoint 410 → page 96.

III → page 39 III → page 62

#### **Upload Configuration**

- Use this function to load (back up) an optiPoint 410 configuration on the → FTP server.
- The following parameters must be set before the upload operation:
  - → Download Server Address, → FTP Path, → Configuration Filename
  - − → FTP account Name
  - → FTP Username, → FTP Password
- Quick entry into the optiPoint 410  $\rightarrow$  page 107.

📧 → page 62

#### **Upload/Download Status**

"File Transfer Status" → page 73

#### Virtual LAN ID

- Can be defined only if the → Layer 2 support is activated (→ QoS L2/ L3).
- Enter a value from 0 to 4095 here. This value describes the association with a certain VLAN, if a  $\rightarrow$  VLAN is used.

 $\blacksquare \rightarrow page 24 \blacksquare \rightarrow page 16 \blacksquare \rightarrow page 61$ 

#### VLAN Discovery Mode

- Can be defined only if the → Layer 2 support is activated (→ QoS L2/ L3).
- Here you must define the location from where the → Virtual LAN ID should be fetched, if → VLAN is used.

Manual	The ID entered in $ ightarrow$ Virtual LAN ID is used.
DHCP	If a $\rightarrow$ DHCP server is used, then the ID delivered by
	this server is applied.

 $\blacksquare$  → page 24  $\blacksquare$  → page 16  $\blacksquare$  → page 61

#### WAP Access Password

• Further description ... (DSM)

#### WAP Access User Name

• Further description ... (DSM)

#### WAP Gateway/Proxy IP Address

• Further description ... (DSM)

#### WAP Connection Type/Mode

- Can be configured only for the optiPoint 410 standard.
- Choose the protocol over which the data transfer should take place for WAP applications: → HTTP or → WSP.
- $\blacksquare$  → page 28  $\blacksquare$  → page 59

#### WAP Server Address

- Can be configured only for the optiPoint 410 standard.
- If a  $\rightarrow$  WAP server exists, enter the  $\rightarrow$  IP address of this server here.
- Standard address  $\rightarrow$  page 97.
- IP editor in optiPoint 410  $\rightarrow$  page 96.

iii → page 29 iii → page 56

#### WAP Server Port Number

- Can be configured only for the optiPoint 410 standard.
- If a → WAP server exists, enter the → Port number for communication with this server here.
- Standard value  $\rightarrow$  page 97.

III → page 29 III → page 59

### **Abbreviations and Specialized Terms**

You will find more information in the relevant literature on the Network Technology and  $\rightarrow$  VoIP.

#### **Canonical Format**

The canonical format is an international standardisation of call numbers. In order for to be able to dial these numbers correctly, the dialing rules (conversion information) must be defined.

Example of a station number in canonical format:



#### DHCP

Abbreviation for "**D**ynamic **H**ost **C**onfiguration **P**rotocol". The dynamic assignment of IP addresses to the subscribers of an IP network with the help of a central DHCP server.

#### DNS

Abbreviation for "Domain Name System". Internet service for the conversion of voice address names into  $\rightarrow$  IP address.

#### E.164

Standardization of telephone numbers according to the International Telephone Number Plan of ITU with a maximum of 15 digits. Usually assembled from the following components: Country Reference Number (CC, Country Code), Place Reference Number (NDC, National Destination Code) and Subscriber Number (SN, Subscriber Number).

#### FTP

Abbreviation for "File Transfer Protocol".

Is used for transferring files in networks, e.g., to update telephone software ( $\rightarrow$  Download Firmware).

#### G.711

Audio protocol for uncompressed voice transmission. Requires a bandwidth of 64 kbit/s.

#### G.723

Audio protocol for compressed voice transmission. The quality is worse than in  $\rightarrow$  G.711 and  $\rightarrow$  G.729. Requires a bandwidth of about 6 kbit/s.

#### G.729

Audio protocol for compressed voice transmission. The quality is worse than in  $\rightarrow$  G.711 and better than in  $\rightarrow$  G.723. Uses a bandwidth of about 8 kbit/s.

#### Gateway

Mediation components between two different network types, e.g.,  $\rightarrow$  IP network and ISDN network.

#### HFA

Abbreviation for "Hicom Feature Access". Sets up the connection between  $\rightarrow$  IP telephony and a  $\rightarrow$  PBX with the help of a gateway (e.g., HG 1500 or HG 3530).

#### HTTP

Abbreviation for "Hypertext Transfer Protocol". Protocol for the transfer of data in  $\rightarrow$  IP networks.

#### IP

Abbreviation for "Internet Protokoll".

#### **IP address**

Also called " $\rightarrow$  IP" in short. The unique address of a terminal device in the network. It consists of four number blocks of 0 to 255 each, separated by a point. To simplify the notation, voice names can be released from a  $\rightarrow$  DNS into the IP addresses.

#### **Jitter**

Runtime fluctuations in data transmission in  $\rightarrow$  IP networks.

#### LAN

Abbreviation for "Local Area Network".

#### Layer 2

 $2^{nd}$  layer (Data Link Layer) of the 7-layer OSI model for describing data transmission interfaces.

#### Layer 3

3<sup>rd</sup> layer (Network Layer) of the 7-layer OSI model for describing the data transmission interfaces.

#### LDAP

Abbreviation for "Lightweight Directory Access Protocol". Simplified protocol for accessing standardized directory systems, e.g., a company telephone directory.

#### LCD

Abbreviation for "Liquid Crystal Display". Display of numbers, text or graphics with the help of liquid crystal technology.

#### LED

Abbreviation for "Light Emitting Diode". Cold light illumination in different colours at low power consumption.

#### MAC

Abbreviation for "Medium Access Control Address".

A 48-bit address with the help of which a terminal device (e.g.,  $\rightarrow$  IP telephone or Network card) identifies itself uniquely in a network all over the world.

#### MIB

Abbreviation for "**M**anagement Information **B**ase". Database containing descriptions of error messages of the devices and functions in a network.

#### PBX

Abbreviation for "**P**rivate **B**ranch e**X**change". Private telephone system that connects the different internal devices to the ISDN network

#### PING

Abbreviation for "Packet Internet Groper".

A program to test whether a connection can be made to a defined  $\rightarrow$  IP target. Data is sent to the target and returned from there during the test. The result of the test displays the success / failure of the transmission and possible additional information such as the transmission time.

#### Port

Ports are used in  $\rightarrow$  IP networks to permit several communication connections simultaneously. Different services often have different port numbers.

#### QoS

Abbreviation für "Quality of Service".

Describes the subjectively ascertainable quality (service quality) of a voice connection through  $\rightarrow$  IP networks. Properties of QoS are packet loss rate, packet delay, delay deviation, reserved bandwidth, type and bit rate (variable, constant or unspecified).

#### RAM

Abbreviation for "**R**andom **A**ccess **M**emory". Memory with read / write access.

#### ROM

Abbreviation for "**R**ead **O**nly **M**emory". Memory with read only access.

#### SIP

Abbreviation for "Session Initiation Protocol". Protocol standard for initialising calls in  $\rightarrow$  IP networks.

#### VLAN

Abbreviation for "Virtual Local Area Network". Subdivision of an  $\rightarrow$  IP network into autonomous administration groups (domains). A possibility of characterizing the association with a VLAN is using a  $\rightarrow$  Virtual LAN ID.

#### SNMP

Abbreviation for "Simple Network Management Protocol". The protocol is used for communication with servers that takeover network management functions. This includes for example, protocolling errors that occur in network components (SNMPTrap).

#### SNTP

Abbreviation for "Simple Network Time Protocol". The protocol is used between timeservers and terminal devices of a network to synchronize the time of the terminal device.

#### Subnet Mask

Classifies networks in A-, B- and C networks. Each class has a subnet mask that demasks the relevant bits. 255.0.0.0 for Class A, 255.255.0.0 for Class B and 255.255.255.0 for Class C. In a Class C network, for instance, there are 254  $\rightarrow$  IP addresss.

#### Switch

Transmission position in a star-shaped network.

#### VolP

Abbreviation for "Voice over IP". E.g., voice transmission through  $\rightarrow$  IP technology.

#### WAP

Abbreviation for "Wireless Application Protocol". Synonym for graphical applications on mobile telephones, organizers and other suitable terminal devices, transferred in accordance with the protocol by the same name.

#### **WSP**

Abbreviation for "Wireless Session Protocol". Protocol for transferring data to  $\rightarrow$  WAP-enabled terminal devices.

## **Administration scenarios**

## Setting up the FTP server

There are several possibilities of performing upload and download operations for the optiPoint 410.

- By using the "Deployment Tool" program (integral component of the HiPath Manager E).
   Meaningful while supplying several telephones simultaneously. For this, see the Administration Instructions on Deployment Tool.

A correctly configured FTP server is necessary in all the cases, with the help of which, the data is exchanged through  $\rightarrow$  FTP. The server program must run on the same computer (e.g., PC) in the  $\rightarrow$  LAN in which the optiPoint 410 is run.

The installation of the "3Cserver" server program of the "3Com" company is described below as an example.

### Installation and configuration

- Install the software (in the example "3Cserver", that can be downloaded from <u>http://www.3com.com</u>).
- 2. Start the server program.
- You can set up user profiles or permit anonymous access, as in this example. This is the simpler variant in which it is not possible to assign different access rights to different users.

Go to File  $\rightarrow$  Config  $\rightarrow$  FTP configuration in the menu and specify the directory in Anonymous Upload/Download directory, with which the data exchange should take place.

Server Configuration		
General Configuration   TFTP Configuration	n FTP C	Configuration
<ul> <li>Anonymous Access</li> <li>Allow anonymous access?</li> <li>Allow anonymous to download files?</li> </ul>	ব	Note To allow additional rights for "anonymous"
Allow anonymous to upload files?	<b>v</b>	provide a user profile for "anonymous" in the "Edit User Profile" section below:
Allow anonymous to overwrite files?	<b>v</b>	
Anonymous Upload/Download directo	ory: D:\F	\FTP\ Browse
User Level Security		
Implement user-level security?		
Edit User Profile / Security List		
		OK Abbrechen Übernehmen Hilfe

4. Confirm the action by pressing **OK**.

As soon as the data exchange starts, you can see the data of the connections in the main window of the program.

🔩 3CServer									
<u>File View Server Control Clients H</u> elp									
		y 🕲							
Start Time	Туре	Peer	Bytes	Command	Status				
09:06:25	Ftp Srv	139.176.10.188	849916	QUIT	221 Service				
08:54:58	Ftp Srv	139.176.10.187	849916	QUIT	221 Service				
08:54:35	Ftp Srv	139.176.10.187		QUIT	530 Not log				
14:01:03	Ftp Srv	139.176.10.186	849916	QUIT	221 Service				
14:00:35	Ftp Srv	139.176.10.181	849916	QUIT	221 Service				
14:00:07	Ftp Srv	139.176.10.142	849916	QUIT	221 Service				
13:47:29	Ftp Srv	139.176.10.186	849916	QUIT	221 Service				
13:47:01	Ftp Srv	139.176.10.181	849916	QUIT	221 Service				
13:46:33	Ftp Srv	139.176.10.142	849916	QUIT	221 Service				
13:43:34	Ftp Srv	139.176.10.186	849916	QUIT	221 Service				
13:43:06	Ftp Srv	139.176.10.181	849916	QUIT	221 Service				
13:42:38	Ftp Srv	139.176.10.142	849916	QUIT	221 Service				
					3CServer V				
TFTP: On	FTP: 0	n Ready							

### **Check handset functionalities**

- Check whether the plugs at the two ends of the handset cable are inserted correctly (handset engaged) → page 10.
- Carry out an Audio Loop test.
   More information on "Audia Loop Test"
  - More information on "Audio Loop Test"  $\rightarrow$  page 69.
  - 🚺 → page 43
- Ensure that the handset microphone is not switched off.
  - For more information, see the operating instructions of the optiPoint 410.

## Start up not successful

Check whether one or more of the mentioned questions are valid for your configuration:

#### Is the optiPoint 410 being run in a $\rightarrow$ VLAN ?

- Enter the VLAN ID manually, or, if a → DHCP server is being used, set the "VLAN Discovery Mode" → page 83 on "DHCP", so that the VLAN ID transferred from the DHCP server is used.
  - More information on "Virtual LAN ID"  $\rightarrow$  page 83.
  - III → page 24 III → page 61

#### Is the optiPoint 410 being run behind a → Gateway?

Enter the → IP address of the Gateway in → Default Route.
 - □ → page 21 □ → page 60

### **Check LAN connection**

- Check whether the plugs at the two ends of the LAN cable are correctly inserted (handset engaged) → page 10.
- Check the connection with the help of the PING test.
   More information on "PING Test" → page 80.
  - □ → page 44 □ → page 63

### **Determine the software version**

You can determine the version of the software that is running the optiPoint 410, e.g., during a pending software update.

•  $\blacksquare \rightarrow$  page 41  $\blacksquare \rightarrow$  page 56

### **Improve speech quality**

- Change the QoS parameters.
  - More information on "QoS L2/L3"  $\rightarrow$  page 80.
  - III → page 22 III → page 63
- Increase the "Jitter" buffer time for the optiPoint 410 entry.
   More information on "Jitter Buffer" → page 76.
- Change the voice compression.
  - More information on "Audio Mode" → page 69,
     "Codec" → page 69, "Compression" → page 69.
  - □ → page 37 → page 38.
- Activate the suppression of the background noise during silence, for the optiPoint 410 economy/standard.
  - More information on "Silence Suppression"  $\rightarrow$  page 81.
  - 🚺 → page 38.

## **Editors**

optiPoint 410 entry only: The edited characters are displayed binary coded on the LEDs of the optiPoint 410 entry → page 101.

## **Number Editor**

Permitted: Numeric values.



Specify the numbers.

Press this key to delete one character at a time to the left.



In case of negative numbers, press this key to change the prefixed sign.

Example: 2235



optiPoint 410 entry only: It is not possible to edit an existing string. The string will be overwritten by the new text.

## **Password Editor**

The password editor is used in authorisation and storage mode.

#### Authorisation

Permitted: Stored passwords.

#### Storage

Password	Permitted values	Length min.	Length max.	Default
Subscriber	alphanumeric	6	20	-
Administration	numeric	6	9	123456
Reset	alphanumeric	6	6	124816
FTP	alphanumeric	0	24	123abc
SNMP	alphanumeric	0	24	Public



optiPoint 410 entry only:

It is not possible to edit an existing string. The string will be overwritten by the new text.

### **Text Editor**

Character entry is performed by multiple presses of the keypad keys according to the following tables. This also applies to entry of alphanumeric passwords  $\rightarrow$  page 94.

Example: "+" =	press the	tt key 17	times.
----------------	-----------	-----------	--------

Key	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x
1	1											
2	а	b	С	2								
3	d	е	f	3								
4	g	h	i	4								
6	j	k	I	5								
6	m	n	0	6								
7	р	q	r	S	7							
8	t	u	V	8								
9	W	х	У	Z	9							
0	1	•	-	0								
¥	2											
Ð	#		١	_	\$	%	/	(	)	=	[	]
Кеу	13x	14x	15x	16x	17x	18x	19x	20x	21x	22x	23x	
Ð	{	}	@	~	+	;	:	"	'	!	?	

1) Space.

2) The next character to be entered will be interpreted as upper case.

#### optiPoint 410 economy/standard only

- Press key to delete to the left.
- Press key to advance to the next character.

#### optiPoint 410 entry only

• Press key to advance to the next character.

It is not possible to edit an existing string. The string will be overwritten by the new text.

## **IP Number Editor**

Permitted: Integer values from 0 to 255 and dots (".").

Press key to write dots between the IP fields.

Leading zeros will be ignored.

Example: 192.168.1.50

optiPoint 410 entry only: It is not possible to edit an existing string. The string will be overwritten by the new text.

## Date and time editor

#### optiPoint 410 economy/standard only



Enter the numbers.

Field	Permitted Value
Day	01 31
Month	01 12
Year	00 99
Hour	00 23
Minute	00 59

Press these keys to switch between fields within an editor, or between the date and time editors.

# **Factory Default Settings**

## **Standard value**

Function	standard value
Administration password → Passwords Functions	123456
Application DL filename <sup>1</sup>	ipphone.app
Audio mode	G.711 always
Configuration DL filename	OP400-28069
Default route	0.0.0.0
DHCP IP assign	on
DL server IP address	0.0.0.0
Domain name	
E164 address	null
External Access <sup>2</sup>	9
FTP account name	guest
FTP password → Passwords Functions	123abc
FTP path	null
FTP username	guest
Gatekeepers	0.0.0.0
Gateway	0.0.0.0
H323 ID	null
Help internet URL base <sup>2</sup>	
Help intranet URL base <sup>2</sup>	
HiPath password → Passwords Functions	null
HiPathGK	on (not for HiPath 3000/5000)
Hold music filename	MoHFile
International Prefix <sup>2</sup>	00
IP routing	0.0.0.0 (all)
Jitter buffer	normal
Language <sup>2</sup>	English
Local Area Code <sup>2</sup>	115
Local District Code <sup>2</sup>	943
Local Country Code <sup>2</sup>	44
LDAP server address <sup>2</sup>	0.0.0.0

Function	standard value
LDAP server port <sup>2</sup>	389
Mobility	On
National Dial Prefix <sup>2</sup>	0
QoS L2/L3	On/On
QoS Layer 2 Default	5
QoS Layer 2 Voice/Signalling	5
QoS Layer 3 Signalling	18
QoS Layer 3 Voice	46
Security	Reduced Security
SNMP password	public
ightarrow Passwords Functions	
SNMP trap ID address	0.0.0.0
SNTP IP address	0.0.0.0
Terminal IP address	0.0.0.0
Terminal mask	0.0.0.0
Time to live	3
Time zone offset	+0
TimeWindow	10
User password	null
ightarrow Passwords Functions	
WAP mode <sup>2</sup>	HTTP
WAP server address <sup>2</sup>	0.0.0.0
WAP server port <sup>2</sup>	9200

Filename is postfixed by a letter a, b, c or d for the various language packages.
 optiPoint 410 standard only

## **Passwords Functions**

Password	Function setting
User Password	Protects the user-specific settings of the optiPoint 410.
Administrator Password	Protects the administration area from unau- thorized access ("Configuration" and "Diag- nostics").
FTP Password	Protects the FTP server from unauthorized access for data transmission (e.g., Down-loading of firmware).
HiPath Password	Protects the settings for communication with other HiPath devices.
SNMP Password	Protects the SNMP server from unautho- rized access for error assessment.

## Programmable Keys optiPoint 410 economy/standard

Taste	Funktion HiPath 3000/5000	Funktion HiPath 4000
1	Program/Service	Program/Service
2	Redial	Redial
3	Mute	Mailbox
4	Speaker	Speaker
5	-	Call pickup
6	-	Call park
7	-	Release
8	-	Show used line
9	-	Ringer cutoff
10	-	Privacy
11	-	Hold
12	Release	Exclusive hold

### **Key-Layout**



# Data Visualisation (optiPoint 410 entry only)

For error messages on the optiPoint 410 entry see  $\rightarrow$  page 53.

### **Status Messages**

Quiescent	Administration	Download File
State	State	Complete
) ) ) ) )		

## **Binary encoded ASCII table**

The table illustrates in which way characters are displayed on the LEDs of the optiPoint 410 entry.

	0	1	2	3	4	5	6	7	8	9
•										
j.										
D	D	D	D	D	D	D	D	D	D	D
	D	D	D	D	D	D	D	D	D	D
D									D	D
D					D	D	D	D		
D			D	D			D	D		Þ
		D		D		D	₽	D		D

# **Technical data**

### optiPoint 410 economy/standard

Protocols	H.323, H.225, H.245, TCP/IP, FTP, DHCP, SNTP Gatekeeper routed and direct routed call model
Voice algorithms	G.711 (64 kbit/s), G.723.1 (6,4 kbit/s) Room echo compensation
Interfaces	IEEE 802.3 Fast Ethernet (10/100 Mbit/s) 2 x RJ 45 TP
Pin assignment: LAN receptacle	Pin 1 TX + Pin 2 TX - Pin 3 RX + Pin 4 - (DC+) Pin 5 - (DC+) Pin 6 RX - Pin 7 - (DC-) Pin 8 - (DC-)
Handset receptacle	Pin 1 microphone - Pin 2 receiver cap + Pin 3 receiver cap - Pin 4 microphone +
Power supply unit receptacle	Pin 1 V - Pin 2 – Pin 3 – Pin 4 – Pin 5 – Pin 6 V +
Power supply (external plug-in power supply unit)	EU-variant, grounding plug (230 V, 50 Hz) UK-variant (230 V, 50 Hz) US-variant (110 V, 60 Hz)

## optiPoint 410 entry

Protocols	H.323, H.225, H.245, TCP/IP, FTP, DHCP, SNTP Gatekeeper routed and direct routed call model
Voice algorithms	G.711 (64 kbit/s), G.723.1 (6,4 kbit/s) Room echo compensation
Interfaces	IEEE 802.3 Fast Ethernet (10/100 Mbit/s) 2 x RJ 45 TP
Pin assignment: LAN receptacle	Pin 1 TX + Pin 2 TX - Pin 3 RX + Pin 4 (DC+) Pin 5 (DC+) Pin 6 RX - Pin 7 (DC-) Pin 8 (DC-)
Handset receptacle	Pin 1 microphone - Pin 2 receiver cap + Pin 3 receiver cap - Pin 4 microphone +
Power supply unit receptacle	Pin 1 V - Pin 2 Pin 3 Pin 4 Pin 5 Pin 6 V +
Power supply (external plug-in power supply unit)	EU-variant grounding plug 230 V, 50 Hz (AUL:06D1284) UK-variant 230 V, 50 Hz (AUL:06D1287) US-variant 110 V, 60 Hz (AUL:51A4827)

# **Operation Codes Summary**

In the following pages you will find a list of the reference numbers corresponding to the administration and diagnostics functions in the optiPoint 410 economy/standard and the optiPoint 410 entry in the alphabetical order.

## optiPoint 410 economy/standard

### **Administration State**

Operation	optiPoint 410 economy	optiPoint 410 standard	Refer to
Configurations	103 (simult.) 🗸 👖 🗸	003 (simult.) 🗒 🕀	→ page 19
Diagnostics	103 (simult.) D 🗸 👖 🗸	103 (simult.) 📙 🕀	→ page 51

### Configurations

Operation	optiPoint 410 economy (➔ Administration State)	optiPoint 410 standard (→ Administration State)	Refer to
Admin. Password	09 V V V V	08 < 5 < 7	→ page 68
Application Filename	0806 🛛 🗹	0008 🛛 🗸	→ page 68
Application Version	087	007	→ page 68
Codec	0601 🕞 🗹	0601 D 🗸	→ page 69
Clear User Data	0708 🗸	0803 🗸	→ page 69
Compressing	0602 D 🗸	0602 D 🗸	→ page 69
Date	0606 🛛 🗆	0706 🛛 🗆	→ page 70
Date Format	0604 D 🗸	0700 D 🗸	→ page 70
Daylight Saving	0608 D 🗸	0703 D 🗸	→ page 70
Default Route	V 0 Ø V 📙 V	V 00 V 🖔 V	→ page 70
DHCP IP Assignment			→ page 71
DNS IP Address	O8	Ø8	→ page 71
Domain Name	<b>VOG</b> V	<b>VO</b> () <b>V</b>	→ page 71
Downl. Server Addr.	0800 🗸 🖁 🗸	0000 🗸 📙 🗸	→ page 73
DSM Appl. Filename	-	0000 🛛 🗷	→ page 73
External Access	-	0806 🗸 📙 🗸	→ page 73
Factory Reset	07 09 🗸	0800 🗸	→ page 73
FTP Account Name	0808 🛛 🗸	0006 🛛 🗆	→ page 74
FTP Password	0806 . 🛛 🖉 🗸	0407 !! < !! <	→ page 74

Operation	optiPoint 410 economy (→ Administration State)	optiPoint 410 standard (→ Administration State)	Refer to
FTP Username	0800 🛛 🗸	0006 🛛 🗆	ightarrow page 74
Help Internet URL	-	0808 🛛 🖂	→ page 74
Help Intranet URL	-	0800 !! 🗸	→ page 75
International Prefix	-	0806 09 🛚 🗆	→ page 75
Language	-	0806 D 🗸	→ page 77
Layer 2 Default	<b>V0606!! V</b>	☑0606₩☑	→ page 76
Layer 2 Signalling	<b>☑0606</b> ₩ <b>☑</b>	☑0606₩☑	→ page 76
Layer 2 Voice	<b>☑0600</b> ₩ <b>☑</b>	☑0600₩☑	→ page 76
Layer 3 Signalling	☑0608‼☑	☑0608₩☑	→ page 76
Layer 3 Voice	<b>☑0600</b> ₽ <b>!! ☑</b>	☑0602₩☑	→ page 76
LDAP Server Addr.	-	0877	→ page 77
LDAP Server Port	-	08 2 0 9 1 2	→ page 77
LDAP Tmpl. Filename	-	0006 🛛 🗆	→ page 78
Local Area Code	-	0806 06 🛛 🗆	→ page 78
Local Country Code	-	080608 🛛 🗹	→ page 79
Local District Code	-	080606 🛛 🗆	→ page 79
MAC Address	0800	0900	→ page 79
National Dial Prefix	-	080504 🛛 🗹	→ page 80
PBX address	0000 🛛 🗸	0000 🛛 🖂	→ page 74
LAN port 1 mode			→ page 77
LAN port 2 mode	☑ 07 02 ▷ ☑	☑ 07 02 D ☑	→ page 77
QoS Layer Options	☑❻◙☑▷☑		→ page 80
Route 1 Gateway	<pre>     06    00</pre>	V 06 V 00 V 🛚 V	→ page 75
Route 1 IP Address	V 06 V V 🛚 V	V 06 V V 🖁 V	→ page 75
Route 1 Mask	☑ 06 ☑ 08 🗓 ☑	V 06 V 08 UV	→ page 75
Route 2 Gateway	<b>06000</b>	☑060202₿☑	→ page 75
Route 2 IP Address	⊻0₿0∂√√ ‼√	V0602VV <b>!</b> V	→ page 81
Route 2 Mask	<b>☑050903</b> ₿☑	☑060208₿☑	→ page 81
Silence Suppression	0608 🕞 🗸	0603 🕞 🗸	→ page 81
SNMP Password	0000    🗸    🗸	0602 🖔 🗸 🖔 🗸	→ page 81
SNMP Trap Address	00 🗸 📙 🗸	06.	→ page 81

Operation	optiPoint 410 economy (➔ Administration State)	optiPoint 410 standard (→ Administration State)	Refer to
SNTP Server Address	06	067	→ page 82
Subscriber number	0008 🛛 🗆	0003 🛛 🖂	→ page 82
Subscriber password	0000 !! < !! <	0000 ‼ ☑ ‼ ☑	→ page 82
System Type	007.	007	→ page 82
Terminal IP Address	V 00 🛛 V	V 0Ø 🛛 V	→ page 82
Terminal Mask	V 08 . V	V 06 🛛 V	→ page 82
Time	0606 🗓 🗹	0706 🛛 🗸	→ page 83
Time Zone Offset	0600 🛛 🗆	0702 🛛 🖂	→ page 83
VLAN id	☑0608₿☑	<b>☑0608</b> ₩ <b>☑</b>	→ page 83
VLAN Method	☑0607‼☑	<b>☑0607</b> ₩ <b>☑</b>	→ page 83
WAP Mode	-	0802 < D <	→ page 84
WAP Server Address	-	080209 🛚 🗸 🗸	→ page 84
WAP Server Port	-	080208 🛚 🗆	→ page 84

## **Diagnostics**

Operation	optiPoint 410 economy (➔ Administration State)	optiPoint 410 standard (→ Administration State)	Refer to
Audio Loop Test	00 ~	00 ~	→ page 69
Display Test			→ page 71
Key Test	03 🛛 🗸	08	ightarrow page 76
LED Test	00 🗸	00 🗸	ightarrow page 78
LineTest	08 🗸	08 🗸	ightarrow page 78
PING Test	07 D 🗸	07 D 🗸	→ page 80
RAM Test	-06 🗸	-06 🗸	→ page 81
ROM Test	06 🗸	06 🗸	→ page 81

## Downloads/Uploads

Operation	optiPoint 410 economy (➔ Administration State)	optiPoint 410 standard (→ Administration State)	Refer to
Dwnl. Appl.	03 < <		→ page 72
Dwnl. DSM Appl.	-	0003 🗸	→ page 72
Dwnl. LDAP Tpl.	-	0400 🗸	→ page 72

### **Further functions**

Operation	optiPoint 410 economy (➔ Administration State)	optiPoint 410 standard (→ Administration State)	Refer to
Restart	⊕⊉@ (simult.) ➤ ❶③⊛ (simult.) ┯ ∨ or ⊃⊕⊛∲ (in sequence) ∨	⊕夕ஞ (simult.) ➤❶③亲 (simult.) ┯ ✓ or ⊃⊕��⊘ (in sequence) ✓	

## optiPoint 410 entry

### **Administration area**

Operation	optiPoint 410 entry	Refer to
Configurations	103 (simult.) 🗒 🕀	→ page 19

### Configurations

Operation	optiPoint 410 entry	Refer to
Default Route	0800	→ page 70
DHCP IP Assignment	<b>00 0 0</b>	→ page 71
Factory Reset	289 (simult.) 🗒 🕀	→ page 73
Terminal IP Address	00 !! 8	→ page 82
Terminal Mask	<b>──●●●●</b>	→ page 82
VLAN id	<b>00</b> ₿⊕	→ page 83
VLAN Method	<b>0 0 0 0 0</b>	→ page 83

### **Further functions**

Operation	optiPoint 410 entry	Refer to
Restart	<ul> <li>●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●</li></ul>	
Start phone	© © ⊕	
# **Menu structure**

The following table shows a concerned overview of the menu structure of the optiPoint 410 standard and optiPoint 410 economy ( $\rightarrow$  page 111).

# optiPoint 410 standard

Menu	<b>Operation steps</b>	Explanation
Administration?	• •	•
01=Configuration?		
01=Network?		
	<ul> <li>→ page 20</li> <li>→ page 20</li> <li>→ page 20</li> <li>→ page 21</li> <li>→ page 21</li> <li>→ page 21</li> </ul>	<ul> <li>→ page 71</li> <li>→ page 82</li> <li>→ page 82</li> <li>→ page 70</li> <li>→ page 75</li> </ul>
	<ul> <li>→ page 22</li> <li>→ page 22</li> <li>→ page 22</li> <li>→ page 23</li> <li>→ page 23</li> <li>→ page 23</li> <li>→ page 23</li> <li>→ page 24</li> <li>→ page 24</li> </ul>	<ul> <li>→ page 80</li> <li>→ page 76</li> <li>→ page 76</li> <li>→ page 76</li> <li>→ page 76</li> <li>→ page 83</li> <li>→ page 83</li> </ul>
07=Port mode?   01=LAN port 1 mode?   02=LAN port 2 mode?   00=End?	→ page 25	→ page 77
│	<ul> <li>→ page 25</li> <li>→ page 26</li> </ul>	<ul> <li>→ page 71</li> <li>→ page 71</li> </ul>
	<ul> <li>→ page 26</li> <li>→ page 26</li> <li>→ page 27</li> <li>→ page 27</li> </ul>	→ page 82 → page 74 → page 82 → page 82

Menu	<b>Operation steps</b>	Explanation
	→ page 27 → page 27 → page 28	<ul> <li>→ page 77</li> <li>→ page 77</li> <li>→ page 77</li> </ul>
	→ page 28 → page 28 → page 29 → page 29	<ul> <li>→ page 84</li> </ul>
	→ page 30 → page 30	→ page 74 → page 75
	<ul> <li>→ page 31</li> <li>→ page 31</li> <li>→ page 32</li> <li>→ page 32</li> <li>→ page 33</li> <li>→ page 33</li> </ul>	→ page 73 → page 75 → page 79 → page 80 → page 78 → page 79
	→ page 34	→ page 77
Image:	<ul> <li>→ page 46</li> <li>→ page 46</li> <li>→ page 34</li> <li>→ page 35</li> <li>→ page 35</li> <li>→ page 35</li> <li>→ page 36</li> <li>→ page 36</li> <li>→ page 36</li> </ul>	<ul> <li>→ page 72</li> <li>→ page 72</li> <li>→ page 72</li> <li>→ page 73</li> <li>→ page 74</li> <li>→ page 78</li> <li>→ page 73</li> </ul>
	→ page 37→ page 37	→ page 81→ page 81
	→ page 37 → page 38 → page 38	<ul> <li>→ page 69</li> <li>→ page 69</li> <li>→ page 81</li> </ul>
Image: Image of the system     Image: Image of the system       Image: Image of the system     Image: Image of the system       Image: Image of the system     Image: Image of the system       Image: Image of the system     Image of the system       Image: Image of the system     Image of the system       Image: Image of the system     Image of the system       Image: Image of the system     Image of the system       Image: Image of the system     Image of the system       Image: Image of the system     Image of the system       Image: Image of the system     Image of the system       Image: Image of the system     Image of the system       Image: Image of the system     Image of the system       Image: Image of the system     Image of the system       Image: Image of the system     Image of the system       Image: Image of the system     Image of the system       Image: Image of the system     Image of the system       Image: Image of the system     Image of the system       Image of the system	<ul> <li>→ page 38</li> <li>→ page 39</li> <li>→ page 39</li> <li>→ page 39</li> <li>→ page 39</li> </ul>	<ul> <li>→ page 82</li> <li>→ page 83</li> <li>→ page 70</li> <li>→ page 70</li> </ul>
	→ page 40→ page 40	→ page 70→ page 83
<ul> <li> 08=Phone Administration?</li> <li>01=Admin password?</li> <li>02=Factory Reset?</li> <li>03=Clear User Data?</li> <li> 00=End?</li> </ul>	→ page 40 → page 41 → page 41	<ul> <li>→ page 68</li> <li>→ page 73</li> <li>→ page 69</li> </ul>
U=ueneral Info? 01=Applic. Versn.? 02=MAC address? 00=End?	<ul> <li>→ page 41</li> <li>→ page 41</li> </ul>	<ul> <li>→ page 68</li> <li>→ page 79</li> </ul>



### optiPoint 410 economy

Menu numbers deviating from the optiPoint 410 standard are displayed in **bold** letters.

Menu	<b>Operation steps</b>	Explanation
Administration?		-
01=Network? 01=DHCP IP assign? 	<ul> <li>→ page 20</li> <li>→ page 20</li> <li>→ page 20</li> <li>→ page 20</li> <li>→ page 21</li> <li>→ page 21</li> </ul>	<ul> <li>→ page 71</li> <li>→ page 82</li> <li>→ page 70</li> <li>→ page 75</li> </ul>
	<ul> <li>→ page 22</li> <li>→ page 22</li> <li>→ page 22</li> <li>→ page 23</li> <li>→ page 23</li> <li>→ page 23</li> <li>→ page 23</li> <li>→ page 24</li> <li>→ page 24</li> </ul>	<ul> <li>→ page 80</li> <li>→ page 76</li> <li>→ page 83</li> <li>→ page 83</li> </ul>

Menu		Operation steps	Explanation
	07=Port mode?   01=LAN port 1 mode?   02=LAN port 2 mode?	→ page 25	→ page 77
		N	<b>X</b>
	08=DNS IP addr.? 09=Domain name?	$\rightarrow$ page 25 $\rightarrow$ page 26	$\rightarrow$ page 71 $\rightarrow$ page 71
	02=System?		
	01=System type? 02=PBX address? 03=Subscriber number?	$\rightarrow$ page 26 $\rightarrow$ page 26 $\rightarrow$ page 27	$\rightarrow$ page 82 $\rightarrow$ page 74 $\rightarrow$ page 82
		$\rightarrow$ page 27 $\rightarrow$ page 27	$\rightarrow$ page 82 $\rightarrow$ page 82
	<b>03</b> =File transfer?	→ page 46	→ page 72
	02=DL server address?	$\rightarrow$ page 34	$\rightarrow$ page 72
	03=FTP account name?	→ page 35	→ page 74
	04=FTP username?	$\rightarrow$ page 35 $\rightarrow$ page 35	$\rightarrow$ page 74 $\rightarrow$ page 74
	<b>06</b> =App. filename?	$\rightarrow$ page 36	$\rightarrow$ page 68
	00=End?		
	=-04=SNMP?	$\rightarrow$ page 37	$\rightarrow$ page 81
		$\rightarrow$ page 37	$\rightarrow$ page 81
	00=End?		
	05=Speech?	$\rightarrow$ page 37	$\rightarrow$ page 69
	02=Compression?	→ page 38	$\rightarrow$ page 69
		→ page 38	→ page 81
	<b>06</b> =Date/Time?		
	01=SNTP IP addr?	→ page 38	→ page 82
	02=Timezone offset?	$\rightarrow$ page 39	$\rightarrow$ page 83
		$\rightarrow$ page 39	$\rightarrow$ page 70
	YY-MM-DD?	1 0	1 0
	05=Date?	$\rightarrow$ page 40	$\rightarrow$ page 70
	06=Time?	→ page 40	→ page 83
	UU=End? <b>07</b> -Phone Administration?		
	01=Admin password?	$\rightarrow$ page 40	$\rightarrow$ page 68
	02=Factory Reset?	→ page 41	→ page 73
	03=Clear User Data?	→ page 41	→ page 69
	<b>08</b> =General Info?		
	01=Applic. Versn.?	$\rightarrow$ page 41	$\rightarrow$ page 68
	U2=MAC address?	→ page 41	→ page /9
0	2=Diagnostics?		
	01=Display test?	$\rightarrow$ page 42	→ page 71
	02=LED test? 03-Key test?	$\rightarrow$ page 42 $\rightarrow$ page 43	$\rightarrow$ page 78 $\rightarrow$ page 76
	04=Audio loop test?	$\rightarrow$ page 43	$\rightarrow$ page 69
	05=RAM test?	$\rightarrow$ page 43	→ page 81
	06=ROIVI test? 07=Ping Test?	$\rightarrow$ page 43 $\rightarrow$ page 44	$\rightarrow$ page 81 $\rightarrow$ page 80
	01=User specified IP	> page ++	, page 00
	I 03=DL server address?		
	05=Route 1 Gateway IP?		
	06=Route 2 Gateway IP?		



# Index

The colored page numbers lead in each case to the description of the operation at the following device/surface

- i optiPoint 410 economy/standard •
- •
- i optiPoint 410 entry Web-based Management Tool •
- **Bold**: Explanations in Glossar

### Α

Abbreviations	85
Administration area	51
Administration Password	<b>40</b> , <b>68</b>
Administration scenarios	90
Administrationszustand	19
Application Filename	<mark>36</mark> , <b>68</b>
Application Version	<b>4</b> 1, <b>68</b>
Audio Loop Test	69
optiPoint 410 eco/stand	43
Audio Mode	69

### C

Check	
LAN connection	92
Check handset functionalities	92
Clear User Data	<b>41, 69</b>
Codec	<b>37, 69</b>
Compression	<mark>38</mark> , <b>69</b>
Configuration	90
Configuration Filename	70
Configurations	
optiPoint 410 eco/stand	20

### D

-	
Data Visualisation on optiPoint 4	10 entry
101	
Date	<b>40</b> , <b>70</b>
Date Format	<b>3</b> 9, <b>70</b>
Daylight Saving	<mark>39</mark> , <b>70</b>
Default Route	70
optiPoint 410 eco/stand	21
DHCP IP assignment	71
optiPoint 410 eco/stand	20
Diagnostics	
optiPoint 410 eco/stand	42

Display Test	71
optiPoint 410 eco/stand	42
DNS IP Address	25, <b>71</b>
Domain Name	26, <b>71</b>
Download	
Configuration	71
DSM Application	46, <b>72</b>
Firmware	72
Hold Music	72
LDAP Template	<mark>46</mark> , 65, <b>72</b>
Server Address	34, <b>73</b>
Download Application	
optiPoint 410 eco/stand	46
Downloads/Uploads	
optiPoint 410 eco/stand	46
DSM Application Filename	73

#### Ε

E.164 (Subscriber Number)	82
Echo effect	7
Error Messages	
optiPoint 410 entry	53
optiPoint 410 eco/stand	49
Explanations to specialized terms	85
External Access	73

#### F

Factory Default Settings	97
password, function	99
programmable keys	100
Standard value	97
Factory Reset	<b>4</b> 1, <b>73</b>
File Transfer Status	73
FTP	
Account Name	35, <b>74</b>
Password	35, <b>74</b>
Path	74
setting up FTP server	90
Username	<mark>35</mark> , <b>74</b>

#### Η

Handsfree distance	3
Help Internet URL Base	74
Help Intranet URL Base	75
Hold Music Filename	75

# 

Improve speech quality	
IP Routing	
optiPoint 410 eco/stand	

# J

Jitter Buffer

## K

Key Test optiPoint 410 eco/stand

### L

LAN connection checking		92
LAN Port Settings	25,	77
Layer 2		
Default	23,	76
Signalling		23
Voice		23
Layer 3		
Signalling		76
Voice		76
Layer 3 Signalling		
optiPoint 410 eco/stand		22
Layer 3 Voice		
optiPoint 410 eco/stand		22
LDAP		
configuring on Display Module		64
install Template		65
Server Address	27,	77
Server Port	28,	77
template example		66
Template Filename		78
LED		
Test		78
Visualisation on optiPoint 410 entry	<b>y</b> 1	101
LED Test		
optiPoint 410 eco/stand		42
Line Status		45
Line Status/Monitor		78
Local Area Code		78
Local Country Code	32,	79
Local District Code		79
Location Identifier		79

### Μ

93	MAC Address	<b>4</b> 1, <b>79</b>
75	Menu structure	
21	optiPoint 410 economy	111
	optiPoint 410 standard	109
	MIB-II Error Count	80

# 76

43

Nameplate	7
National Dial Prefix	32, <b>80</b>
Number Field Format Information	80

### 0

Ν

Operation Codes Summary	105
optiPoint 410 entry	51
optiPoint 410 eco/stand	19

### Ρ

Password	40, <b>68</b>
PBX address	26
PC Port Settings	25, <b>77</b>
PING Test	80
optiPoint 410 eco/stand	44
Precautions	3
Programmable Keys	100

#### 0

QoS Layer Options	80
optiPoint 410 eco/stand	22

#### R

RAM Test	81
optiPoint 410 eco/stand	43
Registration Time to Live	81
Restart optiPoint 410 entry	52
optiPoint 410 eco/stand/	48
ROM Test	<b>81</b>
optiPoint 410 eco/stand	43

#### S

Search Fields Presented	81
Security Time Window	81

Serial number	7
Silence	38, <b>81</b>
SNMP Password	37, <b>81</b>
SNMP Trap Address	37
SNMP Trap IP Address	81
SNMP Trap Port	81
SNTP Server Address	38
SNTP Server IP Address	82
Software-Version, determine	92
Specialized terms	85
Start up not successful	92
Subscriber Number	27, <b>82</b>
Subscriber Password	27, <b>82</b>
Suppression	38
Symbole	68
System Type	26, <b>82</b>

Access User Name	84
Gateway Port Number	84
Gateway/Proxy IP address	84
Mode	84
Server Address	84
WAP Gateway Address	29, 30, 31
WAP Gateway Port Number	84
WAP Mode	28
Web-based Management Tool	56

# T

102
103
82
20
82
20
<b>40</b> , <b>83</b>
<mark>39</mark> , <b>83</b>

# U

Upload Configuration	83
opioda comigaration	••

### V

VLAN	
Discovery Mode	83
ID	<mark>24</mark> , <b>83</b>
Method	24

### W

WAP		
Access Allowed		

84

116

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30.03.2004

Adminecostd 12 Adminentry 15 LEDentry 101 KZecostd 105 KZentry 108